



Crime Survivors, Inc. Resource Guide

**Los Angeles County/City
California**

VISION

Crime Survivors vision is for victims of crime to recover from their experience mentally, physically, emotionally, and financially, by receiving the respect, support and protection from law enforcement, the judicial system, and the community.

MISSION STATEMENT

The mission of Crime Survivors is to ensure the public knows victims' rights and needs and to provide resources, support, and information to empower crime victims to survive and thrive.

WE ARE HERE TO HELP!

Crime Survivors is committed to serving our community by being an advocate and resource for crime victims and their families. If you don't know where to turn, or are confused or frustrated with the public services that are available to you as you recover or seek justice, Crime Survivors can help. Our web site will provide information; resources and tools that will help you become a "Survivor".

VICTIMS ADVOCATE

Crime Survivors works in your community to make victims' rights a top priority. We facilitate communication and cooperation across various public service, government and non-profit organizations to ensure that Victims' rights are understood, and that the services victims are entitled to are received. If you think you are not receiving the assistance you should, please contact us.

Disclaimer

The Crime Survivors Resource Guide has been created to provide general educational information and help you identify services and resources. The inclusion of an organization or service does not imply an endorsement or recommendation of the organization or service, nor does exclusion imply disapproval. While every effort is made to ensure the accuracy of the information provided, we make no guarantees. All information is provided "as is" without warranty of any kind, and you assume full responsibility for using the information contained herein. You understand and agree that Crime Survivors, Inc. and its affiliates are not responsible or liable for any claim, loss, or damage resulting from the use of this information by you or any user.

All victims of crime have the right and responsibility to survive.

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Free and confidential information and referrals
CA Attorney General's Megan's Law Website:
www.meganslaw.ca.gov

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2-1-1

2-1-1 is a free accessible telephone number that will enable everyone to access the vital community services they need. 2-1-1 provides a “one-stop” service for vital information by providing the “right” phone number for the “right” resource needed. It is the equivalent of 9-1-1 but for non-emergency health and human services.

Benefits of 2-1-1

This system has been developed to help members of our communities find the information and referral services they need or the appropriate agency to meet those needs. It helps provide unity by linking together those seeking essential services with the right organization. 2-1-1 eliminates the need to navigate the complicated web of health and human services by providing one simple number to link community services to the people who need them.

Did you know?

2-1-1 Info Link Los Angeles County is available to you 24/7 via phone or at www.211losangeles.org.

Services Provided

Every hour of every day, someone requires essential services such as:

- Child Care
- Emergency Financial Assistance
- Health Care
- Food
- Shelter/Housing Alternatives
- Jobs
- Mental Health Support
- Services for Persons with Disabilities
- Resources for Older Adults and their Caregivers
- Alcohol and Drug Services
- Safe Surrender Sites for Newborns

WHEN TO CALL 9-1-1

9-1-1 is the number to call to get help in a police, fire or medical emergency. 9-1-1 calls goes over dedicated phone lines to the 9-1-1 answering point closest to the caller, and trained personnel then send the emergency help needed.

9-1-1 should only be used in emergency situations. An emergency is any situation that requires immediate assistance from the police/sheriff, the fire department or an ambulance. If you are ever in doubt of whether a situation is an emergency you should call 9-1-1. It's better to be safe and let the 9-1-1 operator determine if you need emergency assistance.

If you call 9-1-1 by mistake, do not hang up. Tell the operator what happened so they know there really isn't an emergency.

Do Not Call 9-1-1

- For Information
- For Directory Assistance
- When You're Bored
- For Paying Tickets
- For Your Pet
- As A Prank

If 9-1-1 Fails, You Should Know These Alternative Telephone Numbers

Los Angeles Sheriff's Department (non 911) 323/267-4800

Los Angeles Police Department (non 911) 877-275-5273

MARSY'S LAW
CONSTITUTIONAL AMENDMENT
2008 CALIFORNIA VICTIM'S BILL OF RIGHTS

On November 4, 2008, the People of the State of California approved Proposition 9, the Victims' Bill of Rights Act of 2008: Marsy's Law. This measure amended the California Constitution to provide additional rights to victims. This card contains specific sections of the Victims' Bill of Rights and resources. Crime victims may obtain additional information regarding Marsy's Law and local Victim Witness Assistance Center information by contacting the Attorney General's Victim Services Unit at 1-877-433-9069.

A 'victim' is defined under the California Constitution as "a person who suffers direct or threatened physical, psychological, or financial harm as a result of the commission or attempted commission of a crime or delinquent act. The term 'victim' also includes the person's spouse, parents, children, siblings, or guardian, and includes a lawful representative of a crime victim who is deceased, a minor, or physically or psychologically incapacitated. The term 'victim' does not include a person in custody for an offense, the accused, or a person whom the court finds would not act in the best interests of a minor victim."

An overview of the rights is listed, along with helpful resources, on a card that can be printed out from this website.

FOR INFORMATION CONTACT

Office of Victims Services / California Attorney General's Office
P.O. Box 944255 Sacramento, CA 94244-2550
Phone Toll-free: (877) 433-9069

Marsy's Law Card Information:

<http://ag.ca.gov/victims.php>
<http://ag.ca.gov/victimservices/marsy.php>

If you are a victim of a crime, these rights apply to you. You may obtain information about these rights through your local victim/witness assistance program (usually located in the prosecutor's office), your State Attorney General's Office or U.S. Attorney's Office.

CALIFORNIA LAW AND VICTIMS' RIGHTS

California Law provides crime victims with important rights. If you are the victim of crime, you may be entitled to the assistance of a victim advocate who can answer many of the questions you might have about the criminal justice system.

Victim Advocates can assist you with the following:

- Explain what information you are entitled to receive while proceedings are pending.
- Assisting you in applying for restitution to compensate you for crime-related losses.
- Communication with the prosecution.
- Assisting you in receiving victim support services.
- Helping you prepare a victim impact statement before an offender is sentenced.

YOU HAVE RIGHTS

Most states have amended their constitutions to guarantee certain fundamental rights for crime victims. Typically, these include the following:

- The right to be notified of all court proceedings related to the offense
- The right to be reasonably protected from the accused offender.
- The right to have input at sentencing (e.g., in the form of a victim impact statement).
- The right to information about the conviction, sentencing, imprisonment, and release of the offender.
- The right to an order of restitution from the convicted offender.
- The right to be notified of these rights.

ESTABLISH SAFETY

If you or someone you know has just been victimized, there are some important steps you should take in protecting yourself, treating any injuries and making sure you have the support you need. Below are some things to think about immediately following a violent encounter.

Find a safe place and ask for help if you need it.

First and foremost, get to a safe place, away from danger. If you need help getting there, ask someone to help you.

CARE FOR INJURIES

Go to a hospital or physician to have physical injuries treated. It will also be important to tell medical personnel that your injuries are the result of a crime before you are treated so that DNA can be collected and photographs can be taken of your injuries. Do not shower or wash because doing so may remove or compromise physical evidence needed to apprehend and convict the person(s) who hurt you.

CALL THE POLICE / GET HELP

Call the police as soon as possible so that they can provide assistance. Remember to preserve the crime scene - don't clean up or move anything so that detectives can collect evidence that will be helpful in bringing your assailant(s) to justice. Then call a trusted friend or family member who can be with you as you interact with the police, physicians and investigators and make personal decisions. In the days following, you should consider finding a counselor to help you cope with the trauma and the effects of Post Traumatic Stress Disorder (PTSD).

DOCUMENT THE CRIME

While it may be the last thing you want to do, it is very important to write down exactly what happened as soon as possible following your incident. The best way to protect your memory is to document the event before being interviewed. Writing down what has taken place will be a source you can revisit to remember details. This will be very important if you need to testify later. A written account also can help to validate your feelings as you walk through the healing process.

Following are some things you should include in your written description:

- The nature of the incident — Step by step, record what happened, whether you were assaulted and what was said by whom, as well as how it was said. Include how you came to a place of safety and which direction your perpetrator(s) may have been headed.
- Stolen items — A detailed list of any items that were stolen from you will help the police in their investigation and may be needed for insurance purposes. The location and context of the crime — Write down where the crime occurred as well as

important landmarks or other notable information, such as the presence of any potential witnesses.

- The time of the crime — As accurately as possible, record when the crime took place, as well as any warning signs you may recall.
- A description of your assailant(s) — Describe hair color and style, eye color, shape of face, height, weight, voice, clothing, tattoos or other identifying marks.
- Description of other items — Recall any items that may have been used during the crime, such as a handgun or a car.

PROTECT YOURSELF AGAINST FURTHER HARM

If your home was robbed or if you had your wallet or purse stolen, you may feel the need to have your home checked before returning to it. Ask the police to check your home for you and to make sure that you arrive there safely. You may want or need to have someone with you when you arrive home for a while, especially if your perpetrator isn't caught immediately.

It will be important for you to reestablish a sense of safety in your life again, which may not come easily at first. Some survivors of violent crime feel the need for security devices or weapons. Generally, the best protection you have is to be aware of your surroundings and what your "gut" is telling you. It is important for you to know what you feel comfortable with and what will really help you to be and feel safe.

SHORT-TERM PLANNING

You may feel bombarded with countless details and decisions in the aftermath of a violent encounter — and to make matters worse, you are probably in shock. It will take time to deal with everything, but here are a few suggestions for the short-term:

- Call your employer or have a friend call if you cannot return to work right away. Remember that you just survived a serious trauma and even if you weren't physically hurt, you may need some time away from work to cope.
- Notify your health insurance company or primary care provider so that you will be covered for your medical care and counseling needs. If you have lost a loved one, you or a friend should notify the life insurance company.
- Cancel your credit cards if they were stolen. This will hopefully prevent some headaches with your bills and can also lead to the apprehension of the person who may be using them.
- Learn about the investigation of your case from law enforcement. Ask them what they will be doing, what the process is, how you will be notified and anything else that you may want to know about the process of trying to find your perpetrator(s).
- Let family and friends know what has happened so that they can understand that you've been through a trauma and that you will need their support. It is often difficult for others to understand what living through such a trauma is like. More information for family and friends can be found in the For Loved Ones section.

FIND SUPPORT

Surviving a violent crime is difficult, and while the crime may only have taken seconds or minutes, the healing process can take quite a while. The road traveled in the aftermath is slightly different for everyone, but we all need help and understanding along the way. It will be important for you to find support during your healing process. Talk with friends, family, a therapist, a support group or other survivors in the Connect with Others section of the Witness Justice site.

If you need immediate help, you may want to call a hotline for anonymous support. Some hotlines include:

**Victims of Crime Resource Center.....800-VICTIMS
800-842-8467**

National Center for Victims of Crime 800-FYI-CALL
.....**800/394-2255**
24-hour hotline and link to local resources

National Domestic Violence Hotline.....800-799-SAFE
.....**800/799-7233 and 800/787-3224 (TDD)**

National Hopeline Network.....800-SUI-CIDE (800-784-2433)

STEPS TO HEALING

Healing won't happen quickly, but it will happen. It is within your power to facilitate the process and begin your journey to a new place of happiness and peace. Here are some suggestions:

- Recognize your loss.
- Honor your feelings and recognize your right to feel the way you do.
- Talk about your feelings to those you trust.
- Connect with other survivors of violence and talk about your experience.
- Don't be afraid to seek out professional help if you are struggling. None of us can go it alone.
- Recognize triggers that take you back to the memory and the fear.
- Be patient and don't make rash decisions — it takes time to figure out where you are, where you want to be and how to get there.
- Take care of yourself — try to exercise, eat right and sleep well.
- Don't abandon hope — believe that healing can and will take place.

WHAT NEXT?

As you start to return to work and life, you'll probably have questions about how you feel and what you're going through. Visit our web site Just Get Over It? Section to learn more about some of the common

struggles that survivors encounter following their experiences. You may also have questions about the Criminal Justice Systems or other questions that Witness Justice will help you answer. If you have a question and can't find an answer on our Web site, please contact us and we'll do our best to provide you with the information, support and referrals you need.

RESOURCES

ADOLESCENTS

Ascent Life Changing Intervention for Teens800/974-1999

Website: www.cedu-ascent.com

California Youth Crisis Line800/448-4663

National Runaway Switchboard.....800/621-4000

Teen Solutions.....800/429-6099

For families of teens in trouble

Website: teensolutions.com

COURTS

- Airport Courthouse.....310/727-6012**
11701 S. La Cienega, Los Angeles 90045

- Alfred J. McCourtney Juvenile Justice Ctr.....661/945-6330**
1040 W. Avenue J, Lancaster 93534

- Alhambra Courthouse.....626/308-5010**
150 W. Commonwealth, Alhambra 91801

- Bellflower Courthouse.....562/804-8025**
10025 E. Flower St., Bellflower 90706

- Beverly Hills Courthouse.....310/288-1310**
9355 Burton Way, Beverly Hills 90210

- Burbank Courthouse.....818/557-3452**
300 E. Olive, Burbank 91502

- Catalina Courthouse.....310/510-0026**
215 Summer Ave, Avalon 90704

- Central Arraignment Courts.....213/974-6068**
429 Bauchet St., Los Angeles 90012

- Central Civil West Courthouse.....213/351-8738**
600 S. Commonwealth Ave., Los Angeles 90005

- Chatsworth Courthouse.....818/576-8506**
9425 Penfield Ave., Chatsworth 91311

- Clara Shortridge Foltz Criminal Justice Ctr.....213/893-0317**
210 W. Temple St., Los Angeles 90012

- Compton Courthouse.....310/603-7177**
200 W. Compton Blvd., Compton 90220

- David V. Kenyon Juvenile Justice Ctr323/586-6055**
7625 S. Central Ave., Los Angeles 90001

- Downey Courthouse.....562/803-7059**
7500 E. Imperial Hwy., Downey 90242

- East Los Angeles Courthouse.....323/780-2058**
4848 E. Civic Center Way, Los Angeles 90022

Eastlake Juvenile Court (Delinquency).....323/226-8936
1601 Eastlake Ave., Los Angeles 90033

Edmund D. Edelman Child’s Court (Dependency).....323/526-6602
201 Centre Plaza Dr., Monterey Park 91754

El Monte Courthouse.....626/575-4102
11234 E. Valley Blvd., El Monte 91731

Glendale Courthouse.....818/500-3516
600 E. Broadway, Glendale 91206

Hollywood Courthouse.....323/856-5747
5925 Hollywood Blvd., Los Angeles 90028

Huntington Park Courthouse.....323/586-7309
6548 Miles Ave., Huntington Park 90255

Inglewood Courthouse.....310/419-5197
One Regent Street, Inglewood 90301

Inglewood Juvenile Courthouse (Delinquency).....310/419-5684
110 Regent St., Inglewood 90301

Long Beach Courthouse.....562/491-6570
415 W. Ocean Blvd., Long Beach 90802

Los Padrinos Juvenile Courthouse (Delinquency)...562/940-7206
7281 E. Quill Dr., Downey 90242

Malibu Courthouse.....310/317-1350
23525 Civic Center Way, Malibu 90265

Mental Health Courthouse.....323/226-2920
1150 N. San Fernando Rd., Los Angeles 90065

Metropolitan Courthouse.....213/744-4001
1945 S. Hill St., Los Angeles 90007

Michael Antonovich Antelope Valley Courthouse....661/974-7200
42011 4th Street West, Lancaster 93534

Norwalk Courthouse.....562/807-7266
12720 Norwalk Blvd., Norwalk 90650

Pasadena Courthouse.....626/356-5651
300 E. Walnut Ave., Pasadena 91101

Pomona Courthouse North.....909/620-3202
350 W. Mission Blvd., Pomona 91766

Pomona Courthouse South.....909/620-3023
400 Civic Center Plaza, Pomona 91766

Redondo Beach Courthouse.....310/318-8709
117 W. Torrance Blvd., Redondo Beach 90277

San Fernando Courthouse.....818/898-2401
900 Third St., San Fernando 91340

San Pedro Courthouse.....310/519-6201
505 S. Centre St., San Pedro 90731

San Pedro Courthouse Annex.....310/519-6018
638 S. Beacon St., San Pedro 90731

Santa Clarita Courthouse.....661/253-7301
23747 W. Valencia Blvd., Santa Clarita 91355

Santa Monica Courthouse.....310/260-3522
1725 Main St., Santa Monica 90401

Stanley Mosk Courthouse.....213/893-2373
111 N. Hill St., Los Angeles 90012

Sylmar Juvenile Courthouse (Delinquency).....818/364-2111
16350 Filbert St., Sylmar 91342

Torrance Courthouse.....310/222-6501
825 Maple Ave., Torrance 90503

Van Nuys Courthouse East.....818/374-2173
6230 Sylmar Ave., Van Nuys 91401

Van Nuys Courthouse West.....818/374-2601
14400 Erwin Street Mall, Van Nuys 91401

West Covina Courthouse.....626/813-3120
1427 W. Covina Pkwy, West Covina 91790

West Los Angeles Courthouse.....310/312-6500
1633 Purdue Ave., Los Angeles 90025

Whittier Courthouse.....562/907-3046
7339 S. Painter Ave., Whittier 90602

CRISIS SERVICES

Suicide Hotline 1-800-SUICIDE (784-2344)

Suicide Hotline for Adolescents800/999-9999

Suicide Hotline for Teens800/949-0057

Youth Crisis Hotline.....800/843-5200
Runaway youth, family, and friends

BATTERED WOMEN SHELTERS

ANTELOPE VALLEY

Valley Oasis.....661/949-1916
P.O. Box 4226 Lancaster, CA 93539

CENTRAL & WEST LOS ANGELES

Good Shepherd Shelter.....323/737-6111
P.O. Box 19487 Los Angeles, CA 90019

POMONA

House of Ruth.....909/623-4364
P.O. Box 459 Claremont, CA 91711

SAN FERNANDO VALLEY

Haven Hills.....818/887-7481
P.O. Box 260 Canoga Park, CA 91305

Tamar House Family Violence Project.....818/908-5007
8134 Van Nuys Blvd. Panorama City, CA 91402

WAVE

P.O. Box 950883, Mission Hills, CA 91345-0883

SAN GABRIEL VALLEY & EAST LOS ANGELES

Angel Step Inn.....562/906-5061

P.O. Box 689 Downey, CA 90241

Pathways DV Shelter.....626/350-4029

3800 Penn Marr, El Monte, CA 91732

Glendale YWCA DV Project.....818/242-4155

735 E. Lexington Dr. Glendale, CA 91206

SOUTH BAY

1736 Family Crisis Center.....310/372-4674

103 Torrance Blvd., Suite 101, Redondo Beach, CA 90277

Rainbow Services

P.O.Box 627 San Pedro, CA 90733

DOMESTIC VIOLENCE

How To Get Help

What to Look For

- Threats of violence
- Breaking or striking objects
- Use of force in sex
- Possessiveness and lack of trust
- Verbal abuse
- Jealousy
- Name calling and put-downs
- Unrealistic expectations of you
- Blaming you for problems
- Physical force towards you or others
- Cruelty to animals and/or children

How to Leave Safely

- Plan ahead
- Make spare keys
- Put money aside for cab fare or gas
- Tell someone about the abuse
- Document your injuries – take pictures
- If injured go to the nearest hospital and tell someone
- Make a list of emergency numbers
- Safely store birth certificates, passports, school and medical records outside the home
- Call police and get officer's name and badge number
- Obtain a restraining order

Victim's Rights

As a victim, you have the right to go to the Superior Court and file a petition requesting any of the following orders for relief:

- An order restraining the attacker from abusing the victim and other family members.
- An order directing the attacker to leave the household.
- An order preventing the attacker from entering the residence, school, business, or place of employment of the victim.
- An order awarding the victim or the other parent custody of or visitation with a minor child or children.
- An order restraining the attacker from molesting or interfering with minor children in the custody of the victim.
- An order directing the party not granted custody to pay support of the minor children, if that party has a legal obligation to do so.
- An order directing the defendant to make specified debt payments coming due while the order is in effect.
- An order directing that either or both parties participate in counseling.

Who to Call

- Adult Protective Services**.....800/451-5155
24 hours per day; 7 days per week
- Domestic Violence Hotline**..... 800-978-3600
- National Domestic Violence Hotline**.....800-799-SAFE
- SafeWay Out**800/978-3600
24 hour Shelter and Counseling
homicide and gang victims
- VINE – Victim Information and Notification Everyday**800/721-8021
Website: www.vinelink.com
A service by the Los Angeles County Sheriff's Department to
notify you when the status of an inmate changes.
- Grace Center (Five Acre Program)**.....626/355-4545
Website: www.grace-center.org

DOMESTIC VIOLENCE RESOURCES

SHELTERS HOTLINES

ANTELOPE VALLEY, PALMDALE & SANTA CLARITA

- Assn. to Aid Victims of Domestic Violence.....805/259-4357
Valley Oasis.....805/945-6736
Oshun.....805/727-1299

CENTRAL & WEST LOS ANGELES

- Center for Pacific Asian Family.....213/653-4042
Dominguez Family Shelter.....310/764-4022
Chicana Services.....213/937-1312
Sojourn.....310/264-6644
Good Shepherd Shelter.....213/737-6111

POMONA

- House of Ruth.....909/988-5559

SAN FERNANDO VALLY

- Haven Hills.....818/887-6589
Tamar House.....818/505-0900

SAN GABRIEL VALLEY & EAST LOS ANGELES

Angel Step Inn.....562/906-5060
East L.A. Shelter.....213/268-7564
El Monte Youth Development Center.....626/455-0026
(Pathways Domestic Violence Shelter)
Glendale YWCA.....818/242-1106
Haven House.....323/681-2626
Women & Children Crisis Center.....562/945-3939
YWCA-WINGS.....626/967-0658

SOUTH CENTRAL

1736 Family Crisis Center.....213/745-6434
Jenesse Center.....213/731-6500
Peace and Joy.....310/898-3117

SOUTH BAY

1736 Family Crisis Center.....310/379-3620
Rainbow Services.....310/547-9343
Su Casa.....562/402-4888

WomenShelter of Long Beach.....562/437-7233

930 Pacific Ave.
Long Beach, CA 90813
Website: www.womenshelterlb.org

Mission Statement: The mission of WomenShelter of Long Beach is to eliminate domestic violence through compassionate intervention, education and personal empowerment.

Su Casa.....562/421-3297

24 Hour Hotline.....562/402-4888

3840 Woodruff Ave., Suite 203
Long Beach, CA 90808
Website: www.sucasadv.org

Mission Statement: Su Casa empowers individuals and families to live free from domestic abuse and builds partnerships with communities to end domestic violence.

Center for Pacific Asian Family.....24 Hour Hotline...800/339-3940

543 N. Fairfax Ave. #108

Los Angeles, CA 90036

Website: www.nurturingchange.org

Mission Statement: To build healthy and safe communities by addressing the root causes and consequences of family violence and violence against women. CPAF is committed to meeting the specific cultural and language needs of Asian Pacific Islander women and their families.

Soujourner Services for Battered Women and Their Children

(a project of OPCC).....310/264-6644

1453 16th St.

Santa Monica, CA 90404-2715

Website: www.opcc.org

Mission Statement: Soujourner provides women and their children a safe space to regroup, rebuild and reestablish their self-esteem and lives. Soujourner honors diversity, serving without discrimination clients of any cases, culture, race, ethnicity, age, faith, sexual orientation, physical and mental ability or immigration status, including those who are traditionally underserved. Soujourner fosters solidarity among women and children, educates the community and society, and is committed to effecting political and social change through grassroots activism and a philosophy of individual empowerment.

LEGAL

AARP Legal Network Services.....800/424-3410

Legal Aid Society Foundation.....800/399-4529

Website: www.lafla.org

Los Angeles County Bar Association.....213/627-2727

Website: www.lacba.org

Lawyer Referral and Information Service.....213/243-1525

Website: www.smartlaw.org

DISTRICT ATTORNEYS OFFICE

Airport Branch.....	310/727-6500
Alhambra Branch.....	626/308-5302
Antelope Valley Branch.....	661/974-7700
Antelope Valley Juvenile.....	661/945-6435
Bellflower Area.....	562/804-8085
Beverly Hills Area.....	310/288-1246
Burbank Satellite.....	818/557-3525
Compton Branch.....	310/603-7483
Compton Juvenile.....	310/603-7462
Downey Area.....	562/803-7100
E. Los Angeles Area.....	323/780-2032
Eastlake Juvenile.....	323/226-8955
El Monte Area.....	626/575-4155
Glendale Area.....	818-500-3593
Inglewood Area.....	310/419-5182
Inglewood Juvenile.....	310/419-5255
Juvenile HQ-North.....	626/356-5785
Juvenile HQ-South.....	562/491-6349
Juvenile Justice Center.....	323/586-6103
Long Beach Branch.....	562/491-6301
Long Beach Juvenile.....	562/491-6349
Los Angeles HQ.....	213/974-3512
Los Padrinis Juvenile.....	562/940-8827
Malibu Satellite.....	310/317-1343
Norwalk Branch.....	562/807-7212
Pasadena Branch.....	626/356-5620
Pasadena Juvenile.....	626/356-5785
Pomona Branch.....	909/620-3350
Pomona Juvenile.....	909/868-5322
San Fernando Branch.....	818/898-2511
Santa Clarita Area.....	661/253-7244
Sylmar Juvenile.....	818/364-2122
Torrance Branch.....	310/222-3552
Van Nuys Branch.....	818/374-2400
West Covina Area.....	626/813-3301
Whittier Area.....	562/907-3190

PROBATION DEPARTMENT

Alhambra Area Office.....	626/308-5542
Antelope Valley Juvenile Office.....	661/951-1519
Antelope Valley Sub Office.....	661/974-7600
Centinela Area Office.....	323/241-5800
Crenshaw Area Office.....	323/298-3511
East Los Angeles Area Office.....	323/780-2185
East San Fernando Valley Office.....	818/374-2000
Firestone Area Office.....	323-586-6469
Foothill Area Office.....	626/356-5281
Harbor Area Office.....	310/222-2672
Long Beach Area Office.....	562/491-5807
Pomona Valley Area Office.....	909/469-4500
Pretrial Services – Bauchet Office.....	213/974-5821
Pretrial Services – Wilshire Office.....	213/351-0373
Rio Hondo Area Office.....	562/908-3119
Riverview Area Office.....	626/579-8506
San Gabriel Valley Area Office.....	626/575-4059
Santa Monica Area Office.....	310/260-3542
Santa Monica Sub Office (Airport).....	310/727-6153
South Central Area Office.....	310/603-7311
Valencia Sub Office.....	661/253-7271
Van Nuys (Juvenile) Area Office.....	818/373-8114
Van Nuys Juvenile Investigation Sub Office.....	818/374-6959

SHERIFF & POLICE DEPARTMENTS

LOS ANGELES SHERIFF STATIONS

www.lasd.org.....Non-Emergency 323/267-4800

Alta Dena.....	626/798-1131
Avalon.....	310/510-0174
Carson.....	310/830-1123
Century.....	323/568-4800
Cerritos.....	562/860-0044
Compton.....	310/605-6500
Crescenta Valley.....	818/248-3464
East Los Angeles.....	323/264-4151
Industry.....	626/330-3322
(Bassett Community Srv. Ctr.).....	626/336-4631
Lakewood.....	562/866-9061
(Bellflower Substation).....	562/925-0124

(Paramount Substation).....	562/220-2002
Lancaster.....	661/948-8466
Lennox.....	310/671-7531
Lomita.....	310/539-1661
Malibu / Lost Hills.....	818/878-1808
Marina Del Rey.....	310/823-7762
Norwalk.....	562/863-8711
(La Mirada Substation).....	562/902-2960
(Whittier Substation).....	562/903-1875
Palmdale.....	661/267-4300
Pico Rivera.....	562/949-2421
San Dimas.....	909/450-2700
.....non-emergency.....	626/332-1184
Santa Clarita Valley.....	661/255-1121
(Gorman & Pyramid Lake)	
Temple.....	626/285-7171
Walnut / Diamond Bar.....	626/913-1715
.....	909/595-4957
(Diamond Bar Community Srv. Ctr).....	909/444-0523
(Rowland Heights Asian Community Ctr).....	818/854-2109
.....	818/912-4741
(Walnut Sheriff's Srv. Ctr.).....	909/559-4957
West Hollywood.....	310/855-8850
(Universal Citywalk Substation).....	818/622-9539

LOS ANGELES POLICE DEPARTMENTS

www.lapdonline.org877/275-5273

Central Community Station.....	213/485-3294
Devonshire Community Station.....	818/832-0633
Foothill Community Station.....	818/756-8861
Harbor Community Station.....	310/513-7017
Hollenbeck Community Station.....	323/266-5964
Hollywood Community Station.....	213/972-2971
Mission Community Station.....	818/838-9800
Newton Community Station.....	323/846-6547
North Hollywood Community Station.....	818/623-4016
Northeast Community Station.....	213/485-2563
Olympic Community Station.....	213/382-9102
Pacific Community Station.....	310/482-6334
Rampart Community Station.....	213/485-4061
77 th Community Station.....	213/485-4164
Southeast Community Station.....	213/972-7828
Southwest Community Station.....	213/485-2582
Topanga Community Station.....	818/778-4887

Van Nuys Community Station.....818/374-9500
 West Los Angeles Community Station.....310/444-0701
 West Valley Community Station.....818/374-7611
 Wilshire Community Station.....213/473-0476

SEXUAL ASSAULT/RAPE

ARTESIA

Su Casa Family Crisis & Support Center.....562/402-4888

CERRITOS

Cerritos Psychological Center.....562/860-2210

CLAREMONT

Project S.I.S.T.E.R.626/966-4155

COMPTON

Y.W.C.A. of Los Angeles.....310/764-1403

LAMEDA

South Bay Rape Crisis Center.....310/545-2111

LONG BEACH

Sexual Assault Crisis Agency.....562/597-2002

LOS ANGELES

Center for the Pacific-Asian Families, Inc.....800/339-3940
 Coalition to Abolish Slavery & Trafficking.....213/365-1906
 East Los Angeles Rape & Battering Hotline.....800/585-6231
 Immaculate Care Center, Inc.....213/383-1124
 L.A. Commission of Assaults Against Women.....213/626-3393
 Rosa Parks Rape Crisis Center.....310/854-4319
 Stalking and Threat Assessment Team.....213/974-3950

PASADENA

Foothill Family Services Agency.....626/564-1613
 L.A. Commission of Assaults Against Women.....626/793-3385

SACRAMENTO

Safe at Home; Confidential Address Program.....877/322-5227

SANTA MONICA

Rape Trauma Center UCLA.....310/319-4000

Rape Treatment Center UCLA.....310/319-4000
Soujourn Services for Battered Women.....310/264-6644

SHERMAN OAKS

Clinical Counseling Center.....818/986-1161

VAN NUYS

Valley Trauma Center.....818/886-0453

WASHINGTON

Stalking Resource Center.....800/FYI-CALL

WEST COVINA

Foothill Family Services Agency.....626/338-9200

SUICIDE

Hotline of Southern California Los Alamitos 562/596-5548
8:00 am to 12:00 midnight

National Hope Line Network800/784-2433

Suicide Hotline 1-800-SUICIDE (784-2344)

Suicide Hotline for Adolescents800/999-9999

Suicide Hotline for Teens800/949-0057

SUPPORT SERVICES

California Missing Children Hotline800/222-3463

Mothers Against Drunk Drivers (MADD).....800-I-AM-MADD

THERAPISTS/COUNSELORS

2-1-1/Infolink Los Angeles County2-1-1
.....**800/339-6993**
Websites: www.211losangeles.org

Los Angeles County Psychological Association.....818/905-0410
Website: www.lapsych.org

Pasadena Mental Health Center (PMHC).....626/798-0907
Website: www.pmhc.org
PMHC provides affordable quality mental health to those that cannot access it anywhere else.

CRIME VICTIM SERVICES

Victims of Crime Resource Center.....800/VICTIMS (842-8467)
.....**Hearing Impaired 800/735-2929**
Website: www.1800victims.org
Email: victims2@pacific.edu

Please refer to website for locations and phone numbers to resources in your area.

California State Board of Control800/777-9229
Revenue Recovery and Compliance Division
Financial recovery options for victims of crime in California

Crime Survivors, Inc.949/872-7895
Website: www.crimesurvivors.org
Advice, guidance, and support for victims of crime

Crime Victims' Reparations Board.....800/562-5874

National Organization for Victim Assistance 800/TRY-NOVA

National Victim Center 800/FYI-CALL

CRIME VICTIM RESOURCES

PARENTS OF MURDERED CHILDREN

POMC is a National non-profit organization dedicated to families and friends of those who have died by violence. IE chapter offers monthly support groups, parole blocks, court accompaniment, community outreach and education.

Antelope Valley Chapter.....661/949-2720

P.O. Box 900932
Palmdale, CA 93590
Email: Gotheart935@aol.com

Inland Empire Chapter.....909/987-6164

P.O. Box 9413 * Alta Loma, Ca. 91701
Email: iecpomc@aol.com
Website: www.pomc.org

San Gabriel Chapter..... 626/221-5737

E-mail: getyourpowerback@aol.com
Website: www.pomc.org

Justice For Homicide Victims310/457-0030

Los Angeles, CA
Website: www.justiceforhomicidevictims.com
Email: jhvinfo@justiceforhomicidevictims.com

Justice for Homicide Victims is a not-for-profit organization. We provide support and information to survivors of homicide about their rights within the criminal justice system and all other issues pertaining to the survivors of a victim of murder.

Homicide Victims Memorial Foundation.....562/860-7303

Rose Hills Mortuary and Cemetery
3888 Workman Mill Rd.
Whittier, CA 90601
Website: www.HVMFoundation.org
Email: info@hvmfoundation.org

The Homicide Victims Memorial is a unique outdoor interactive theater and the first memorial in the nation dedicated exclusively to homicide victims. This beautiful, peaceful memorial is provided by Justice for Homicide Victims, Inc. as a place for victims' families and friends to remember and honor their loved ones.

Loved Ones Victims Services.....310/337-7006

..... **310/337-7060 -fax**

5701 W. Slauson Ave., Ste. 116, Culver City, Ca 90230

Website: www.lovs.org

Loved Ones Victims Services (LOVS) is dedicated to meeting the emotional and physical needs of family members and friends who have lost loved ones to homicide. Our primary objective is to provide individual, family, and group counseling for all, with an immediate focus on young children.

Families & Friends of Murder Victims.....Rose 909/798-4803 x 2

(FFMV)

P.O. Box 11222

San Bernardino, Ca. 92423-1222

Website: www.webersons.com/ffmv

E-mail: ffmv.je@verizon.net

A non-profit organization, dedicated to providing information, support, and friendship to persons who have experienced the death of a loved one through the violent act of murder

Mission: To restore a sense of hope and to provide a pathway to well-being to those who have lost a loved one to murder and to those who are victims of attempted murder.

Violent Trauma Awareness Project

449 So. Santa Fe Drive, Ste. 200, Encinitas, CA 92024

Website: www.vtap.org

General e-mail: Stopcrime@VTAP.org

Trauma Victim e-mail: Assistance@VTAP.org

The Violent Trauma Awareness Project is dedicated to violent trauma victim recovery, heightened Post Traumatic Stress Disorder awareness and youth leadership development through valuable community partnerships and effective, responsive, caring programs that aid in the eradication of violent trauma in our society.

Crime Victims United Charitable Foundation.....916/928-4797

..... **916-928-0072 fax**

1346 N. Market Blvd., Sacramento CA 95834

Web Site: www.crimevictimsunited.com

Email: mail@crimevictimsunited.com

CVUCF works with At Risk Children Adoptions, Teddy Bears Rooms for Children in various Court Houses, Literacy Programs, Victim Support, education and help with change of venue.

Justice for Murder Victims415/731-9880

P.O. Box 16670, San Francisco CA 94116

Web Site: www.vocal-jmv.org

Email: vocal@vocal-jmv.org

JMV is a support group in San Francisco for Homicide Victims Survivors. Meetings are held on the first Wednesday of each month except August. JMV works with CVUCF with the At Risk Children Adoptions and Teddy Bear Rooms.

The Joyful Child Foundation..... 866-756-9385

PO Box 12680, Westminster, Ca. 92685

Email: inquiry@thejoyfulchild.org

Website: www.thejoyfulchildfoundation.org

The Joyful Child Foundation's programs focus on proactive approaches in dealing with the difficult issues of violence against children while celebrating the gift that is every child.

Nicole Brown Foundation

PO Box 3777, Dana Point, CA 92629

Web Site: www.nbcf.org

Our mission is to show the world that Violence of any kind is simply wrong. We are here to help those who have been hurt, educate those who do not know, and to make a difference where no one else will. Domestic Violence can be stopped! One person at a time.

Justice For Murdered Children 310/547-JFMC (5362)

Berth 77, P-7B, San Pedro, CA 90731

Website: www.jfmc.org

Email: victimvoices@yahoo.com

Our Mission is to reduce the number of homicides, reduce the number of unsolved homicides and to assist families that have lost loved ones to homicide.

S.T.E.V.I.E.323/898-2955

(Striving Towards Eradicating Violence in Ennercities)

4828 Crenshaw Blvd., Los Angeles, CA 90047

S.T.E.V.I.E. is a homicide survivor advocacy support agency providing direct supportive services to victims of crime with an emphasis on homicide. We endeavor to mobilize, educate, empower and assist victims of crime reclaim their lives.

Project Sister Family Services.....909/623-1619

24 Hr. Hotline.....909/626-4357

P.O. Box 1369, Pomona, CA 91769

Website: www.projectsister.org

Crisis services are offered to women, men and children of all ages who have been sexually assaulted and to their non-offending family members. 24-hour hotline, information and referrals, prevention services, accompaniment program, counseling services and support groups are offered.

The Man-e Moreno Foundation.....877/246-8575

P.O. Box 2429, Covina, CA 91722

Website: www.man-efoundation.org

The Man-e Moreno Foundation, DBA Victims of Violent Crimes, is a non-profit organization dedicated to assisting and meeting the emotional, spiritual and relational needs of the families and friends of those that have been taken by an act of violence.

Project Cry No More.....310/764-0165

622 S. Keene Ave., Compton, CA 90220 (mailing)

200 N. Long Beach Blvd., Compton, CA 90221 (office)

Website: www.volunteermatch.org

Project Cry No More's mission is to stop the gang/gun violence that continues to plague communities across this country, as well as this world.

Victim-Witness Assistance Program

CALIFORNIA COMPENSATION & GOVERNMENT CLAIMS BOARD

www.calvcp.ca.gov.....800/777/9229

Victim Compensation Program

The Victim Compensation Program (VCP) provides compensation for victims of violent crime who are injured or threatened with injury. Among the crimes covered are domestic violence, child abuse, sexual and physical assault, homicide, robbery, drunk driving and vehicular manslaughter. If a person meets eligibility criteria, the VCP will compensate many types of services when the costs are not covered by other sources. Eligible services include medical and dental care, mental health services, income loss, funeral expenses, rehabilitation and relocation.

LOS ANGELES VICTIM ASSISTANCE LOCATIONS

Administration Office.....626/927-2500
800/380-3811

3204 Rosemead Blvd., Suite 200, El Monte, CA 91731

Airport Branch Office.....310/727-6516
11701 S. La Cienega Blvd., Room 611, Los Angeles, CA 90045

Antelope Valley Branch Office.....661/974-7717
42011 4th Street West, Room 3530, Lancaster, CA 93534

Central L.A.P.D......213/627-1619
251 E. Sixth St., Los Angeles, CA 90014

Claims Verification Program.....626/572-6366
800/492-5944

P.O. Box 6228, El Monte, CA 91734

Compton Branch Office.....310/603-7579
200 W. Compton Blvd., Room 700, Compton, CA 90220

Clara Shortridge-Foltz Criminal Justice Center.....213/974-7499
800/773-7574
210 W. Temple St., Suite 12-514, Los Angeles, CA 90012

**Clara Shortridge-Foltz Criminal Justice Center
Parole Revocation, Victim Assistance Program**.....213/893-7899
210 W. Temple St., Ste. 7-512, Los Angeles, CA 90012
East L.A. Area Office.....323/780-2045
4848 E. Civic Center Way, Room 201, Los Angeles, CA 90022

El Monte Area Office.....626/575-5565
11234 E. Valley Blvd., Room 110, El Monte, CA 91731
Elder Abuse Unit.....213/580-3287
Vertical Prosecution Unit 323/226-1472
201 N. Figueroa, Suite 1200, Los Angeles, CA 90012

Elder Abuse Unit Airport Branch Office.....310/727-6529
11701 S. La Cienega Blvd., Room 611, Los Angeles, CA 90045

Inglewood Area Office.....310/419-6764
One Regent Street, Room 405, Inglewood, CA 90301

Family Violence Division.....213/974-7410
210 W. Temple St., Room 18-603, Los Angeles, CA 90012

L.A.P.D. Hollywood.....323/871-1184
1358 N. Wilcox Ave., Los Angeles, CA 90028

L.A.P.D. Southeast.....323/754-8064
145 W. 108th St., Room 107, Los Angeles, CA 90061

L.A.P.D. Southwest.....323/296-8645
1546 Martin Luther King Blvd., Los Angeles, CA 90062

Long Beach Branch Office.....562/491-6347
415 W. Ocean Blvd., Room 305, Long Beach, CA 90802

Metropolitan Area Office.....213/744-4207
1945 S. Hills St., Room 602, Los Angeles, CA 90007

Norwalk Branch Office.....562/807-7230
12720 Norwalk Blvd., Room 201, Norwalk, CA 90650

Pasadena Branch Office.....626/356-5715
300 E. Walnut St., Room 107, Pasadena, CA 91101

Pomona Branch Office.....909/620-3381
 400 Civic Center Plaza, Room 201, Pomona, CA 91766

Rampart L.A.P.D......213/483-6731
 1401 W. 6th St., Los Angeles, CA 90017

San Fernando Branch Office.....818/898-2406
 900 3rd St., Room 3rd Floor, San Fernando, CA 91340

Sex Crimes Division Hall of Records.....213/974-3801
 320 W. Temple St., Room 740, Los Angeles, CA 90012

Special Emphasis Gang Program.....213/974-1639
 Criminal Justice Center
 210 W. Temple, St., Suite 12-514, Los Angeles, CA 90012

Special Emphasis Gang Program.....310/603-7127
 Compton Branch Office
 200 W. Compton Blvd., Room 700, Compton, CA 90220

Torrance Branch Office.....310/222-3599
 825 Maple Ave., Room 190, Torrance, CA 90503

Van Nuys Branch Office.....818/374-3075
 6230 Sylmar ave., 2nd Floor, Van Nuys, CA 91401

West Covina Area Office.....626/813-3169
 1427 West Covina Pkwy., West Covina, CA 91790

SAFETY & SELF DEFENSE

GET SAFE714/834-0050
714/834-0070
 Training * Education * Empowerment
 1263 S. Wright St.
 Santa Ana, CA 92705
 Website: www.getsafeusa.com

Breaking Barriers/Building stronger, safer survivors
714/834-0050
 Website: www.getsafeusa.com

This course is specifically designed for survivors of physical & sexual abuse in childhood and survivors of sexual assault and domestic violence. Our unique approach combines counseling and group

processing with personal safety education and comprehensive self-defense training.

Breaking Barriers is a program that collaborates with other community agencies and professionals including therapists, rape crisis centers, and law enforcement. We empower participants in a safe and secure environment to support themselves and others through the recovery process.

This carefully designed program includes:

- Managing physiological responses that can occur in stressful situations
- Methods of reducing anxiety and tension
- Offensive and defensive self-defense techniques
- Information and resources concerning one-on-one therapy and group counseling
- Insight into the prosecutorial process
- Dating, intimacy, and sex
- Understanding the domino effect - and how to prevent it

www.getsafeusa.com

CRIME & TRAUMA SCENE CLEANUP

Crime Scene Steri-Clean, LLC

..... **Los Angeles County 888/577-7206**

..... **Orange County 714/899-4225**

..... **San Bernardino/Riverside Counties (909) 481-2285**

Website: www.CrimeCleaners.com

*24 Hour Suicide/Homicide/Trauma Cleanup *Free Estimates

*Providing compassionate and professional services since 1995

ADDITIONAL L.A. CITY RESOURCES BY AREAS

➤ **77TH STREET AREA**

DOMESTIC VIOLENCE

Project Peacemakers, Inc.
P.O. Box 82361
Los Angeles, CA 90082
(323) 291-2525
www.projectpeacemakersinc.org/

Domestic Violence Hotline
(800) 978-3600

SEXUAL ASSAULT

Rape Crisis Hotline
(213) 626-3393

Compton YWCA Sexual Assault
(310) 764-1403
Email: Vannessa.Robinson@YWCAGLA.org

ALCOHOL ABUSE

Alcoholics Anonymous (AA)
(800) 923-8722
www.lacoaa.org

Adult Children of Alcoholics
(562) 272-4469
www.adultchildren.org

MENTAL HEALTH

Kendren Acute Psychiatric Hospital & Community Mental Health
Center
4211 S. Avalon Blvd.
Los Angeles, CA 90011
www.kendren.org

Mental Health Advocacy
(213) 389-2077

YOUTH PROGRAMS

Challenger's Boys & Girls Club
5029 S. Vermont Avenue
Los Angeles, CA 90037
(323) 751-7069
www.cbgcla.org

LAPD-77th Street Area
7600 S. Broadway
Los Angeles, CA 90003
(213) 485-4285

GANG INTERVENTION

Nason Buchanan
(213) 473-7796
Email: Nason.Buchanan@LACITY.org

GRAFFITI

City of Los Angeles/Graffiti Removal Hotline 311
Outside of LA (866) 452 2489
www.anti-graffiti.lacity.org

ANIMAL CRUELTY/SERVICES

Society for the Prevention of Cruelty to Animals (SPCA)
12910 Yukon Avenue
Hawthorne, CA 90250
(310) 676-1149
www.aspca.org

HOMELESS SHELTERS

Weingart Center Association
506 S. Main Street
Los Angeles, CA 90013
(213) 624-3370
www.weingart.org

Watts Labor Community Action Committee
958 E. 108th Street
Los Angeles, CA 90059
(323) 563-4730 www.wlcac.org

ELDER ABUSE/ASSISTANCE

Elder Abuse Hotline
(800) 992-1660
www.css.lacounty.gov

LESBIAN, GAY, BI-SEXUAL TRANSGENDER

Lesbian & Gay Lawyers Association of Los Angeles (LGLA)

P.O. Box 480318

Los Angeles, CA 90048

(213) 486-4443

<http://lgla.net/lgla/contact/>

Email: lglacopresidents@gmail.com

VETERAN AFFAIRS

Department of Veteran Affairs

(310) 478-3711

www.losangeles.va.gov

HOUSING

Los Angeles Housing Department

City Information & Referral for City of LA

(866) 557-7368

www.lahd.lacity.org

SANITATION/LARGE ITEM PICK-UP

City of Los Angeles Sanitation

1-800-773-2489

www.lacitysan.org

➤ **CENTRAL AREA**

DOMESTIC VIOLENCE

Los Angeles Homeless Services Authority

548 South Spring Street

Los Angeles, CA 90013

(213) 742-5555

<http://www.lahsa.org>

SEXUAL ASSAULT

California Hospital Medical Center

Sexual Assault Response Team

1338 South Hope Street

Los Angeles, CA 90015

(213) 742-5555

ALCOHOL ABUSE

CRI Help Inc
2010 Lincoln Park Ave
Los Angeles, CA 90031
(800) 254-9808
(323) 222-1440
<http://www.cri-help.org/>

MENTAL HEALTH/ SHELTER

The LAMP Community Center
526 S. San Pedro Street
(213) 488-9559
<http://www.lampcommunity.org/>

The LAMP Village
640 S. San Julian Street
(213) 488-0031

DMH Department of Mental Health
529 S. Maple Street
(800) 896-4042
<http://www.dmh.ca.gov/>

YOUTH PROGRAMS

All Peoples Christian Center
822 East 20th Street
Los Angeles, CA 90011
Family Counseling
Contact Person Leticia Ortiz, Bridges Case Manager
(213) 747-6357 Ext 21 <http://www.allpeoplescc.org/>

The Armenian Evangelical Church of Hollywood
4950 Franklin Ave
Hollywood, CA 90027
(323) 661-0018

GANG INTERVENTION

Aztecs Rising
3516 N. Broadway
Los Angeles, CA 90031
(323) 441-0187
<http://www.aztecsrising.com>

Legacy LA
1350 N. San Pablo St.
Los Angeles, CA 90033
<http://www.legacyla.org>

GRAFFITI REMOVAL

Office of Community Beautification
200 N. Spring, Room 356
Los Angeles, CA 90012
(866) 452-2489

ANIMAL CRUELTY/SERVICES

Department of Animal Services
(888) 452-7381
<http://www.laanimalservices.com/>

Animal Cruelty Task Force
(213) 847-1417

HOMELESS SHELTERS

Jill Remelski, Assistant Executive Director
St. Francis Center
1835 South Hope Street
Los Angeles, Ca 90015
(213) 747-5347
<http://www.stfranciscenterla.org/>

ELDER ABUSE

Elder Abuse Hotline
(877) 477-3636

LESBIAN, GAY BI-SEXUAL, TRANSGENDER

McDonald / Wright Building
1625 N Schrader Blvd
Los Angeles, CA 90028
(323) 993-7400

The Village at Ed Gould Plaza
1125 N McCadden Place
Los Angeles, CA 90038
(323) 860-7302

VETERAN AFFAIRS

US Veterans Outreach Center
5400 E Olympic Blvd #140
Commerce, CA 90022
(323) 728-9966
<http://www.veteransoutreachcenter.org/>

HOUSING

SRO Housing Program
354 S. Spring Street
(213) 229-9640
<http://www.srohousing.org/>

Skid Row Housing Trust
1326 E. Industrial Street
Los Angeles, CA
(213) 683-4885
<http://www.skidrow.org/>

LAHSA
(323) 644-2245 or (213) 385-1719
<http://www.lahsa.org/>

The Weingart Center
566 S. San Pedro Street
Los Angeles, CA
(213) 622-6359
<http://www.weingart.org/>

SANITATION/LARGE ITEM PICK-UP

Bureau of Street Services
(800) 773-2489

Illegal Dumping
Bureau of Street Services
(800) 773-2489

JOB TRAINING

The Weingart Job Center
506 S. Main Street
Los Angeles, CA
(213) 624-3370
<http://www.weingart.org/>

Job Corps
LaVerne Scriven Manager
217 W. 11th Street
Los Angeles, Ca 90015
(888) 525-6226
<http://www.jobcorps.gov/>

Crysalis
516 S. Main Street
Los Angeles, CA
(213) 806-6300
<http://www.changelives.org/>

Community Redevelopment Agency
Donald R. Spivack, Deputy Chief of Operations
354 South Spring Street Suite 700
Los Angeles, Ca 90013
(213) 977-1682
<http://www.crala.org/>

Abram Friedman Occupational Center
Katherine E. Valenzuela, Business Education / Program Manager
1646 South Olive Street
Los Angeles, Ca 90015
(213) 765-2592
<http://www.afoc.edu/>

DRUG, ALCOHOL, JOB TRAINING AND SHELTERS

The Union Rescue Mission
545 S. San Pedro
Los Angeles, CA
(213) 347-6300
<http://www.urm.org/>

The Midnight Mission
601 S. San Pedro
Los Angeles, CA
(213) 689-8980
<http://www.midnightmission.org/>

The Los Angeles Mission
303 E. 5th Street
Los Angeles, CA
(213) 629-1227
<http://www.losangelesmission.org/>

The Veterans of America
628 S. San Julian
Los Angeles, CA
(213) 624-4357

The Fred Jordan Mission
(213) 915-1981
<http://www.fjm.org/>

FAMILY SERVICES

Luis Giraldo, Coordinator Fatherhood Program
California Hospital Medical Center
1401 South Grand Avenue
Los Angeles, Ca 90015
(213) 765-4026

NOISE COMPLAINTS

Commission Investigation Division, Noise Enforcement Team
100 W 1st St
Los Angeles, CA 90012
(213) 996-1250

HUMAN TRAFFICKING

LA Metro Task Force on Human Trafficking
(800) 655-4095
<http://www.knowhumantrafficking.org>

BUSINESS DISPUTES

Office of the City Attorney
Dispute Resolution Program
222 S. Hill St - 6th Fl
Los Angeles, CA 90012
(213) 485-8324

➤ **DEVONSHIRE AREA**

DOMESTIC VIOLENCE

Haven Hills for Battered Women
6918 Owensmouth Avenue
Canoga Park, CA 91303-2003
(818) 887-6589
www.havenhills.org

Jewish Family Service Crisis Hotline
(818) 505-0900
www.jfsla.org

Domestic Violence Hotline
(800) 978-3600

SEXUAL ASSAULT

Rape Crisis Hotline
(800) 235-1191

Valley Trauma Center
Rape Crisis Center
7116 Sopia Avenue
Van Nuys, CA 91406
(818) 756-5330
(818) 886-0453
<http://www.csun.edu/vtc/>

ALCOHOL ABUSE

Alcoholics Anonymous
(818) 988-3001
www.lacoaa.org

Al-Anon (Families of Alcoholics)
(818) 760-7122
www.alanonla.org
Los Angeles County Substance Abuse and Prevention Control
(800) 564-6600
<http://publichealth.lacounty.gov/sapc>

Olive View Hospital
Drug/Alcohol Treatment
14445 Olive View Drive
Sylmar, CA 91342
(818) 364-1555
(818) 364-4340
<http://www.uclaoliveview.org/index.html>

MENTAL HEALTH

Los Angeles County Department of Mental Health
(800) 854-7771
www.dmh.co.la.ca.us

Los Angeles County West Valley Community Mental Health Center
(818) 598-6900

Psychiatric Mobile Response Team (PMRT)
(818) 598-6923
(800) 854-7771 after hours
<http://losangeles.networkofcare.org/mh/emergency.cfm>

Olive View Medical Center
14445 Olive View Drive
Sylmar, CA 91342-1438
(818) 364-1555
<http://www.uclaoliveview.org/index.html>

YOUTH PROGRAMS

Devonshire Area Police Activity League Supporters (PALS)
10250 Etiwanda Avenue
Northridge, CA 91325
(818) 756-8270

Devonshire Area Police Cadet Program
10250 Etiwanda Avenue
Northridge, CA 91325 (818) 756-8270
Devonshire Area Jeopardy Program
10250 Etiwanda Avenue
Northridge, CA 91325
(818) 756-8270

Child & Family Guidance Center
9650 Zelzah Avenue
Northridge, CA 91325
(818) 993-9311
www.childguidance.org

North Valley Family YMCA at Porter Ranch
11336 Corbin Avenue
Northridge, CA 91326
(818) 368-3231
www.ymcala.org

California Youth Crisis Line
(800) 843-5200

GANG INTERVENTION

Devonshire Area Jeopardy Program
10250 Etiwanda Avenue
Northridge, CA 91325
(818) 756-8270

Gang Reduction & Youth Development
200 N Spring Street, Room 303
Los Angeles, CA 90012
(213) 978-3103
E-mail: fabian.garcia@lacity.org

GRAFFITI REMOVAL

Contact "311"
www.anti-graffiti.lacity.org

ANIMAL CRUELTY/SERVICES

West Valley animal Care & Control Center
20655 Plummer Street
Chatsworth, 91311
(888) 452-7381
www.lacity.org/ANI

Los Angeles Police Animal Cruelty Task Force 24-hour Hotline
100 W. First Street
Los Angeles, CA 90012
(213) 486-0450
actf@lapd.lacity.org

HOMELESS SHELTERS

L.A. Family Housing Corporation
7842 Lankershim Boulevard
North Hollywood, CA
(818) 982-4091

ELDER ABUSE/ASSISTANCE

Los Angeles County Elder Abuse
Adult Protective Services
3333 Wilshire Boulevard Suite 400
Los Angeles, CA 90010
Main Office (213) 351-5401
Valley Office (818) 260-2302
Hotline (877) 477-3646
www.css.lacounty.gov

Los Angeles County Elder Abuse
(877) 477-3646
www.css.lacounty.gov

LESBIAN, GAY, BI-SEXUAL TRANSGENDER

LA Gay & Lesbian Center
1625 N. Schrader Boulevard
Los Angeles, CA 90028
(323) 993-7400
www.laglc.org

VETERAN AFFAIRS

Veterans Regional Office
11000 Wilshire Boulevard
Los Angeles, CA 90024
(800) 827-1000

California Department of Veterans Affairs
(800) 952-5626

Sepulveda Veterans Hospital
16111 Plummer Street
Sepulveda, CA 91343
(818) 891-7711

Veterans Counseling Center
(800) 637-6524

HOUSING

San Fernando Valley Fair Housing Council
8134 Van Nuys Blvd., Suite 110
Panorama City, CA 91402
(818) 373-1185

Housing Authority of the City of Los Angeles
8121 Van Nuys Blvd. Suite 600
Panorama City, CA 91402
(213) 252-2500
<http://www.hacla.org>

Housing and Urban Development (HUD)
(213) 894-8069
<http://www.hud.gov>

Apartment Association of Greater
Los Angeles
621 S. Westmoreland Avenue
West Los Angeles, CA 90005
(213) 384-4131

SANITATION/LARGE ITEM PICK-UP

West Valley Office
8840 Vanalden Avenue
Northridge, CA 91324
(800) 733-2489

BRUSH CLEARANCE

Los Angeles Fire Department
Brush Clearance
(818) 374-1111
<http://lafd.org>
<http://lafd.org/brush/brushmailer.pdf>

➤ **FOOTHILL AREA**

DOMESTIC VIOLENCE/SEXUAL ASSAULT

Women's Shelter and Counseling
(818) 887-6589 – Crisis Line & Referrals
(Shelter addresses are Confidential)

Victim/Witness Assistance Program (D.A.'s Office)
900 3rd Street, Third Floor
San Fernando, CA 91340
(818) 898-2406
(800) 380-3811

MEND (Meet Each Need with Dignity)
10641 North San Fernando Road
Pacoima, CA 91331
(818) 897-2443
www.mendpoverty.org

Valley Family Center
302 S Brand Boulevard
San Fernando, CA 91340-3611
(818) 365-8588

Foothill Detectives
12760 Osborne Street
Pacoima, CA 91331
(818) 834-3115

ALCOHOL ABUSE

People in Progress
8140 Sunland Boulevard
Sun Valley, CA 91352
(818) 768-7494
<http://www.peopleinprogress.org/>

MENTAL HEALTH

San Fernando Valley Community Mental Health Center, Inc
6842 Van Nuys Boulevard 6th Floor
Van Nuys, CA 91405
(818) 901-4830

YOUTH PROGRAMS

Boys and Girls Club
11243 Glenoaks Boulevard
Pacoima, CA 91331
(818) 896-5261

LAPD - Cadets (Foothill)
12760 Osborne Street
Pacoima, CA 91331
(818) 686-1931

LAPD - Jeopardy Program (Foothill)
11844 Glenoaks Boulevard
San Fernando, CA 91340
(818) 756-8866 / (818) 837-1167

Youth Policy Institute
13630 Van Nuys Boulevard
Pacoima, CA 91331
(818) 899-5550
www.ypiusa.org

Heroes of Life
11243 Glenoaks Boulevard., Suite #7
Pacoima, CA 91331
(818) 890-5082
www.heroesoflife.org

Keep Youth Doing Something (KYDS)
7026 Sophia Avenue
Van Nuys, CA 91406
(818) 908-2029
www.kydsinc.org

Communities in Schools
8743 Burnet Avenue
North Hills, CA 91343
(818) 891-9399
<http://www.communitiesinschools.org/>

GANG INTERVENTION

El Nido Family Center
13460 Van Nuys Boulevard
CA 91331-3058
(818) 896-7776
www.elnidofamilycenters.org

GRAFFITI REMOVAL

Northeast Graffiti Busters
9808 Glenoaks Boulevard
Sun Valley, CA 91252
(818) 767-7711
http://negrffitibusters.com/Our_Programs.html

ANIMAL CRUELTY/SERVICES

East Valley
14409 Vanowen Street
Van Nuys, CA 91405
(888) 452-7381
www.laanimalservices.com

HOMELESS SHELTERS

San Fernando Rescue Mission
13422 Saticoy Street.
North Hollywood, CA 91605
(818) 785-4476 (800) 548-6047

ELDER ABUSE/ASSISTANCE

L.A. County
3333 Wilshire Boulevard, 4th Floor
Los Angeles, CA 90010
(877) 477-3646 / (800) 992-1660

LESBIAN, GAY, BI-SEXUAL TRANSGENDER

Bienestar Human Services
145115 Hamlin St.
Van Nuys, CA 91411
(818) 908-3820

VETERAN AFFAIRS

16111 Plummer Street. Building 200
Sepulveda, CA 91343
(800) 952-5626 (818) 891-7711
www.cdva.ca.gov

HOUSING

Fair Housing Council / Employment Dept.
8134 Van Nuys Boulevard Suite #206
Panorama City, CA 91402
(818) 373-1185 / (213) 439-6799

SANITAITON/LARGE ITEM PICK-UP

11050 Pendleton Street
Sun Valley, CA 91352
(818) 752-5700

American Civil Liberties Union (ACLU) of Southern California

1313 W. 8th Street
Los Angeles, CA 90017
(213) 977-9500
www.aclu-sc.org

➤ HARBOR AREA

DOMESTIC VIOLENCE

Rainbow Services
453 West 7th Street
San Pedro Ca 90731
310-548-5450
<http://www.rainbowservicesdv.org>
Wilmington Recovery Center
1318 N. Avalon Street
Wilmington, CA
310-549-2710
HOTLINE: 800-978-3600
<http://www.allaboutcounseling.org>

SEXUAL ASSAULT

Providence Little Company of Mary Medical Center
Sexual Assault Response Team Center
HOTLINE: 877-943-5778
<http://www.lcmweb.org>

ALCOHOL ABUSE

Joint Efforts Inc
505 South Pacific Avenue
San Pedro, CA
(310) 831-2358 ext.101
<http://www.jointefforts.org/>

House of Hope Foundation
235 West 9th Street
San Pedro, CA
877-403-8016 (adult female program)
<http://www.houseofhopesp.org/>

Beacon House (for men alcohol or substance abuse)
1003 S. Beacon St.
San Pedro, CA
(310) 514-4940
www.beaconhouseassociation.com/

MENTAL HEALTH

Harbor-UCLA
1000 W. Carson St.
Torrance, CA 90502
(310) 222-2345
<http://www.harboruclapsych.com/>

Harbor-UCLA Adolescent Psychiatric Unit
(310) 222-3110

San Pedro Mental Health
150 W. Seventh Street
San Pedro, CA 90731
(310) 519-6100
http://www.smmhc.org/spv_sm.htm

Harbor Community Clinic
593 West 6th St., San Pedro, CA 90731
(310) 547-0202
<http://www.thehcc.net/>

National Alliance for the Mentally Ill
South Bay, Los Angeles County
(310) 547-0954
<http://www.nami.org/>

YOUTH PROGRAMS

Boys and Girls Club of Harbor City
1220 West 256th Street
Harbor City, CA 90710
(310) 534-0056

Boys and Girls Clubs of the Los Angeles Harbor
San Pedro Branch and Teen Center
1200 S. Cabrillo Avenue
San Pedro, CA 90731
(310) 833-1322

Wilmington Branch and Teen Center
1444 West Q Street,
Wilmington, CA 90744
(310) 549-8323

Dana Strand Branch
470 N. Hawaiian Avenue,
Wilmington, CA 90744
(310) 518-7357

GANG INTERVENTION

Toberman Neighborhood Center
131 N. Grand Avenue
San Pedro, CA 90731
(310) 832-1145
<http://www.toberman.org>

GRAFFITI

Gang Alternatives Program (G.A.P.)
HOTLINE (888)-293-9323 (24 hour hotline) OR 311
<http://www.gangfree.org> (report graffiti online)

ANIMAL CRUELTY/SERVICES

Harbor Animal Care Center
957 N. Gaffey Street, San Pedro, CA 90731
888-4LAPET1 or 888-452-7381
FAX 310-548-7428
http://www.ci.la.ca.us/ANI/har_carecenter.htm

HOMELESS SHELTERS

Harbor Interfaith Services
670 W. Ninth Street,
San Pedro, CA 90731
(310) 831-0603
<http://www.livestrong.com>

Cold Weather Shelter Hotline
800-548-6047

ELDER ABUSE/ ASSISTANCE

Wilmington Senior Center
1148 North Avalon Blvd.
Wilmington, CA 90744
(310) 518-4533

Wilmington Jaycees Foundation
1148 N. Avalon Blvd
Wilmington, CA 90744
(310) 518-4533
<http://www.wilmingtonjaycees.com/history.htm>

VIVA!
Senior Housing Referral Service
(800) 934-8482

Los Angeles County Adult Protective Services
3333 Wilshire Blvd., 4th Floor
Los Angeles, CA 90010
877-477-3646

LESBIAN, GAY, BI-SEXUAL TRANSGENDER

The Center, Long Beach
2017 E. Fourth Street,
Long Beach, CA 90814
Phone 562.434.4455
Fax 562.433.6428
E-mail: helpdesk@centerlb.org

VETERAN AFFAIRS

VA Long Beach Healthcare System
5901 East 7th Street
Long Beach, CA 90822
562-826-8000

HOUSING

HACLA, Section 8 South
19600 Hamilton Ave.
Torrance, CA 90502
(310) 225-6600
<http://www.hacla.org>

Housing Authority of the City of Los Angeles
800-555-4501
<http://www.hacla.org>

SANITATION/LARGE ITEM PICK-UP

Los Angeles City Bureau of Sanitation
1400 N. Gaffey St.
San Pedro, CA 90731
800-773-2489
<http://www.lacity.org/san>

SUBSTANCE ABUSE

Substance Abuse Hotline
800-564-6600

Fred Brown Recovery Service
270 W. 11th St.
San Pedro, CA (310) 519-8723
<http://www.fredbrownrecovery.org>

➤ **HOLLENBECK AREA**

DOMESTIC VIOLENCE SHELTER

Transitional Living
2431 E. 1st St.
L.A., CA 90033
(323) 260-7524
<http://www.transitionalliving.org>

SEXUAL ASSAULT

California Hospital Medical Center
Sexual Assault Response Team
1338 South Hope Street
Los Angeles, CA 90015
(213) 742-5555

ALCOHOL ABUSE

CRI Help Inc
2010 Lincoln Park Ave
LA 90031
(800) 254-9808
(323) 222-1440
<http://www.cri-help.org/>

MENTAL HEALTH

North East Mental Health Services
5321 Via Marisol Ave.
Los Angeles, Ca. 90042
(323) 478-8200

County USC Medical Center
1200 N. State St.
Los Angeles, CA 90033
(323) 442-8500

YOUTH PROGRAMS

Los Angeles Boy's And Girl's Club
2635 Pasadena Ave.
Los Angeles, Ca. 90031
(323) 221-9111

Barrio Action Youth and Family Center
4927 Huntington Dr
Los Angeles, CA 90032 (323)221-0779
<http://www.barrioaction.org>
Hollenbeck Youth Center
2015 E. 1st St.
Los Angeles, CA 90033
(323) 712-1588
<http://www.hollenbeckpbc.org/>

Boys & Girls Variety
2530 Cincinnati St.
Los Angeles, CA 90033
(323) 269-3177
<http://www.vbgc.org/>

GANG INTERVENTION

Aztecs Rising
3516 N. Broadway
Los Angeles, CA 90031
(323) 441-0187
<http://www.aztecsrising.com>

Legacy L.A.
1350 N. San Pablo Street.
Los Angeles, CA 90033
<http://www.legacyla.org>

GRAFFITI REMOVAL

Office of Community Beautification
200 N. Spring, Room 356
Los Angeles, CA 90012
(866) 452-2489
<http://www.ci.la.ca.us/bpw/OCB/>

ANIMAL CRUELTY/SERVICES

Los Angeles Animal Shelter North Central
3201 Lacy St.
Los Angeles, CA. 90031
(888) 4LAPET1
http://www.ci.la.ca.us/ani/nc_carecenter.htm

HOMELESS SHELTERS

Dolores Mission Shelter
171 S. Gless St.
Los Angeles, CA 90033
(323) 881-0032
<http://www.dscs.org>

Los Jovenes Inc.
1209 Pleasant Ave.
Los Angeles, CA 90033
(323)260-8035 ext 101.
<http://www.jovenesinc.org>

Comunidad Cesar Chavez
207 N. Breed St.
Los Angeles, CA 90033
(323) 264-1462

ELDER ABUSE

Elder Abuse Hotline
(877) 477-3636

LESBIAN, GAY, BI-SEXUAL TRANSGENDER

McDonald / Wright Building
1625 N Schrader Blvd
Los Angeles, CA 90028
(323) 993-7400

The Village at Ed Gould Plaza
1125 N McCadden Place
Los Angeles, CA 90038
(323) 860-7302

VETERAN AFFAIRS

US Veterans Outreach Center
5400 E Olympic Blvd #140
Commerce, CA 90022
(323) 728-9966
<http://www.veteransoutreachcenter.org/>

HOUSING

SRO Housing Program
354 S. Spring Street
(213) 229-9640
<http://www.srohousing.org/>

Skid Row Housing Trust
1326 E. Industrial Street
Los Angeles, CA
(213) 683-4885
<http://www.skidrow.org/>

Los Angeles Homeless Services Authority
(323) 644-2245 or (213) 385-1719
<http://www.lahsa.org/>

The Weingart Center
566 S. San Pedro Street
Los Angeles, CA.
(213) 622-6359
<http://www.weingart.org/>

SANITATION/LARGE ITEM PICK-UP

Bureau of Street Services
800-773-2489

JOB TRAINING

Goodwill Industries Los Angeles
342 San Fernando Rd.
Los Angeles, Ca. 90031
(888) 4GOODWILL
<http://www.goodwillsocal.org/>

➤ **HOLLYWOOD AREA**

DOMESTIC VIOLENCE

Good Shepherd Shelter
(323) 737-6111
<http://www.goodshepherdshelter.org>
Non-emergency domestic violence shelter for mothers with 2 or more children under 12 years of age.

National Domestic Violence Hotline
(800) 799-7233
(800) 787-3224 TTY
<http://www.thehotline.org>

Peace and Joy Care Center
Carson, CA
(310) 898-3117 24 hour hotline
(310) 898-3115 message line
<http://www.peaceandjoycenter.com>
Shelter for women and children

SEXUAL ASSAULT

Rape Treatment Center
Santa Monica Hospital
1225 15th Street
Santa Monica, CA 90404
(310) 319-4673
(310) 319-4000 Hospital Information
(310) 319-4870 Emergency Center
<http://www.911rape.org>

East Los Angeles Women's Center
Rape & Battering Hotline
1255 S. Atlantic Blvd.
Los Angeles, CA 90022
(310) 526-5819 Office
(800) 585-6231 Hotline
<http://www.elawc.org>

ALCOHOL ABUSE

Alcohol Abuse Hotlines
800-237-6237 Be Sober Hotline
877-259-5634

California Department of Alcohol and Drug Programs
(800) 879-2772 Info Line
(800) 662-4357 Info Line
(916) 327-3728 Info Line
<http://www.adp.cahwnet.gov/>

Alcohol Recovery Information
877-345-3370
<http://www.aboutrecovery.com/get-help-now/whattoexpect.htm>

MENTAL HEALTH

Department of Mental Health
800-854-7771 Hotline
<http://dmh.lacounty.gov/DMHServices/adults.html>

Saban Free Clinic
Beverly Health Center
8405 Beverly Blvd.
Los Angeles, CA 90048
(323) 653-1990 Appointments
323-653-8622 Office
<http://www.thesabanfreeclinic.org>

Hollywood Mental Health Center
1224 N. Vine Street
Los Angeles, CA 90028
(323) 769-6100

YOUTH PROGRAMS

Teen Canteen (ages 12-24)
1720 North Gower Street
Los Angeles, CA 90028 (323) 468-2500

Hollywood Wilshire YMCA
1553 Schrader Boulevard
Los Angeles, CA 90028
(323) 467-4161
<http://www.ymca.net>

Boys & Girls Club of Hollywood
850 North Cahuenga Boulevard
Hollywood, CA 90038
(323) 467-2007
<http://www.bgchollywood.com>

GANG INTERVENTION

Beyond the Streets
562-861-8333
<http://www.beyondthestreets.org>

Probation Department
County of Los Angeles Gang Alternative and Prevention Program
(GAPP)
1330 West Imperial Highway
Los Angeles, CA 90044
Contact Person: Deputy Probation Officer Michael Reaves
(213) 418-3065
(800) 448-4663 Youth Crisis Hotline

GRAFFITI

Hollywood Beautification Team
P.O. Box 93109 D
Los Angeles, CA 90093
(323) 962-2163
(323) 463-5180
<http://www.hbteam.org>

ANIMAL CRUELTY SERVICES

Hollywood Beautification Team
P.O. Box 93109 D
Los Angeles, CA 90093
(323) 962-2163
(323) 463-5180
<http://www.hbteam.org>

HOMELESS SHELTERS

Foundation House Transitional Group
6636 Selma Avenue
Hollywood, CA 90027
(323) 468-0468

Covenant House California
1325 North Western Avenue
Hollywood, CA 90027
(323) 461-3131
<http://www.covenanthouse.org>

ELDER ABUSE/ASSISTANCE

City of Los Angeles
Department of Aging
800-510-2020 Information
(818) 368-4000
<http://www.aging.lacity.org/>
<http://www.aging.lacity.org/program-services/elder.cfm>

Elder Abuse Hotline
(800) 992-1660
Las Palmas Senior Citizen Center
1820 Las Palmas Ave.
Los Angeles, CA 90028
(323) 465-7787

LESBIAN, GAY, BI – SEXUAL TRANSGENDER

The Gay and Lesbian Center
1125 N. McCadden Place
Los Angeles, CA 90028
(323) 860-7302

L.A. Gay & Lesbian Center
McDonald/Wright Building
1625 N. Schrader Boulevard
Los Angeles, CA 90028-6213
(323) 993-7653
(323) 993-7400
<http://www.lagaycenter.org>
<http://www.laglc.convio.net>

Jeff Griffith Center (Teens/Young Adults)
7051 Santa Monica Boulevard
Los Angeles, CA 90038
(323) 860-2250
(323) 993-7400
<http://www.lagaycenter.org>
<http://www.laglc.convio.net>

VETERAN AFFAIRS

Veterans Affairs
11000 Wilshire Boulevard
Los Angeles, Ca. 90024
(310) 235-6000
<http://www.losangeles.va.gov/>

HOUSING

Los Angeles Neighborhood Housing Services, Inc.
3926 Wilshire Blvd.
Suite 200
Los Angeles, CA 90010
888-895-2647
213-381-2862
<http://www.lanhs.org/>

SANITATION/LARGE ITEM PICK UP

Los Angeles City Bureau of Sanitation
Customer Service Call Center
No Public Counter
Los Angeles, CA
(800) 773-2489
(213) 473-4112 TDD
http://www.san.lacity.org/solid_resources/refuse/services

RESTRAINING ORDERS

Stanley Mosk Courthouse
110 N. Grand Ave
Los Angeles, CA 90012
<http://www.lasuperiorcourt.org/familylaw>
<http://www.courtinfo.ca.gov/selfhelp/protection/inforesord.htm>

➤ **MISSION AREA**

DOMESTIC VIOLENCE

Ed Nido Family Center
10200 Sepulveda Boulevard
Mission Hills, CA 91345
(818) 838-9853

North Valley Anger Management
15300 Devonshire Street, Suite 14
Mission Hills, CA 91345
(888) 992-6479
<http://www.nvamc.com/>

SEXUAL ASSAULT

Valley Care MidValley Comprehensive Health Center
7515 Van Nuys Blvd., 5th Floor
Van Nuys, CA 91405
(818) 947-4026

Center for Assault Treatment Services
Northridge Hospital Medical Center
14531 Gault Street
Van Nuys, CA 91405
(818) 785-3489

ALCOHOL ABUSE

Alcohol Anonymous
13741 Foothill Boulevard
Sylmar, CA 91342-3133
(818) 833-9113

Alcohol Anonymous
13243 Gladstone Avenue
Sylmar, CA 91342-3116
(818) 362-4410

Express Collections
8780 Van Nuys Boulevard
Panorama City, CA 91402-2412
(818) 891-2235

New Beginnings
12445 Gladstone Avenue
Sylmar, CA 91342-5321 (818) 837-7722

Oasis Women's Recovery Community
13832 Polk Street
Sylmar, CA 91342-1714
(818) 362-0986

Recovery Zone
16456 Parthenia Street
North Hills, CA 91343-4603
(818) 894-8617

MENTAL HEALTH

Ghia
9205 Burnet Avenue
North Hills, CA 91343-2016
(818) 892-6262

San Fernando Valley Mental Health Center
6842 Van Nuys Blvd., 6th Floor
Van Nuys, CA 91405
(818) 901-4830

YOUTH PROGRAMS

LAPD Mission Area Cadet Program
11121 N. Sepulveda Boulevard
Mission Hills, CA 91345
(818) 838-9860

LAPD Mission Area DAP Program
11121 N. Sepulveda Boulevard
Mission Hills, CA 91345
(818) 838-9860

LAPD Mission Area Jeopardy Program
11121 N. Sepulveda Boulevard
Mission Hills, CA 91345
(818) 838-9860

LADP Mission Area Juvenile Impact Program
11121 N. Sepulveda Boulevard
Mission Hills, CA 91345
(818) 838-9860

Boys and Girls Club
9121 Sepulveda Boulevard
North Hills, CA 91343-6968
(818) 891-0111

Cloud and Rire Ministries
15226 Parthenia Street, Room 2
North Hills, CA 91343
(818) 920-0101

Communities in School
8743 Burnet Avenue
North Hills, CA 91343-5403
(818) 891-9399

Options for Youth
13711 Foothill Boulevard
Sylmar, CA 91342-3136
(818) 833-8757

GANG INTERVENTION

LAPD Mission Area Jeopardy Program (under 17 only)
11121 N. Sepulveda Boulevard
Mission Hills, CA 91345
(818) 838-9860

Communities in Schools
8743 Burnet Avenue
North Hills, CA 91343-5403
(818) 891-9399

GRAFFITI REMOVAL

Pacoima Graffiti Busters
9245 Glenoaks Boulevard
Pacoima, CA 91342-6064
(818) 896-6884

Sylmar Graffiti busters
P.O. Box 921294
Sylmar, CA 91392-1294
(818) 362-8702

ANIMAL CRUELTY/ SERVICES

LA County Animal Regulation
14409 Vanowen Street
Van Nuys, CA 91405
(888) 452-7381

HOMELESS SHELTERS

Sylmar National Guard Armory
(Cold weather shelter)
12860 Arroyo Street
Sylmar, CA 91342
(818) 842-5540

ELDER ABUSE/ASSISTANCE

Best Care Adhc
13788 Foothill Boulevard Suite 6
Sylmar, CA 91342-3376
(818) 362-0818

Foothill Adult Day Health Care
12040 Foothill Boulevard, Suite 110
Sylmar, CA 91342-6440
(818) 890-3133

LESBIAN, GAY, BI-SEXUAL TRANSGENDER

Bienestar Human Services
145115 Hamlin St.
Van Nuys, CA 91411
(818) 908-3820

VETERAN AFFAIRS

Disabled Veteran Charities
9737 Haskell Avenue
North Hills, CA 91343-2016
(818) 891-6582

Veterans Outreach Center Program
9737 Haskell Avenue
North Hills, CA 91343-2016
(818) 892-9227

HOUSING

Housing Authority of the City of Los Angeles
2600 Wilshire Boulevard
Los Angeles, CA 90057
(213) 252-2500

SANITATION/LARGE ITEM PICK-UP

LA City Bureau of Sanitation
Solid Resources Valley Collection Division
1149 S. Broadway, Ste. 800
Los Angeles, CA 90015
(800) 773-2489

➤ **NEWTON AREA**

DOMESTIC VIOLENCE

All Peoples Christian Center (APCC)
822 E 20th Street
Los Angeles, CA 90011
(213) 747-6357
Contact Person: Sandra Bryant
<http://www.allpeoplescc.org/>

Newton Community Police Station Advocates
3400 S. Central Ave
Los Angeles, CA 90011
Contact Person: Sandra Martinez
(323) 846-6569
(323) 846-6586 Fax

S-DART (Specialized - Domestic Abuse Response Team)
P.O. BOX 82361
Los Angeles, CA 90082
Contact Person: Lydia Carrillo
(323) 291-2525
(323) 291-0140 fax

SEXUAL ASSAULT

California Hospital Medical Center
Sexual Assault Response Team
1338 South Hope Street
Los Angeles, CA 90015
(213) 742-5555

MENTAL HEALTH

All Peoples Christian Center (APCC)
822 E 20th Street
Los Angeles, CA 90011
Contact Person: Sandra Bryant
(213) 747-6357

YOUTH PROGRAMS

All Peoples Christian Center (APCC)
822 E 20th Street
Los Angeles, CA 90011
Contact Person: Saundra Bryant
(213) 747-6357

A Place Called Home
2830 S Central Avenue
Los Angeles, CA 90011
(323) 232-7653

Gilbert Lindsay Recreation Center
425 E 42nd Place
Los Angeles, CA 90011
Contact Person: Jimmy Williams
(323) 846-7584

Life After Uncivil Ruthless Acts (L.A.U.R.A.)
4514 Long Beach Ave
Los Angeles, CA 90058
Contact Person: Adela Barajas
(323) 816-9651
<http://www.laurala.org>
Nuevo South Organization
180 East 35th Street
Los Angeles, CA 90011
(323) 235-1140
(323) 235-8940 fax

Inner City Arts
720 S Kohler Street
Los Angeles, CA 90021
Contact Person: Cynthia Harnisch
(213) 627-9621
<http://www.inner-cityarts.org/>

People Coordinated Services
4410 S. McKinley Ave
Los Angeles, CA 90011
Contact Person: Robert Aguirre
(323) 544-4720
(323) 232-3144
<http://www.pcs-socal.org/>

GANG INTERVENTION

Brotherhood Crusade
200 East Slauson Avenue
Los Angeles, CA 90011
Contact Person: Will Harris
(323) 846-1649
<http://www.brotherhoodcrusade.org/>

Going Beyond Boundaries, Inc
4111 South Central Ave #103-104
Los Angeles, CA 90011
Contact Person: Johnny Garay
(323) 231-3330
<http://www.goingbeyondboundaries.com/>

Community Build
8730 S Vermont Avenue
Los Angeles, CA 90011
Contact Person: Leon Gullette
(323) 789-9973
<http://www.communitybuild.org>

Life After Uncivil Ruthless Acts (L.A.U.R.A)
4514 Long Beach Ave
Los Angeles, CA 90058
Contact Person: Adela Barajas
(323) 816-9651

GRAFFITI REMOVAL

Office of Community Beautification
200 N. Spring, Room 356
Los Angeles, CA 90012
(866) 452-2489
<http://www.ci.la.ca.us/bpw/OCB/>

ANIMAL CRUELTY/SERVICES

Los Angeles Animal Shelter North Central
3201 Lacy St.
Los Angeles, CA. 90031
(888) 4LAPET1
http://www.ci.la.ca.us/ani/nc_carecenter.htm

HOMELESS SHELTERS

Hopice, A Division of Special Service for Groups
5801 S San Pedro
Los Angeles, CA 90011
Contact Person: Kevin Driscoll
(323) 432-4399

Homeless Outreach Program Integrated Care System
5715 S Broadway Blvd
Los Angeles, CA 90037
Contact Person: Willie Crawford
(323) 948-0443
<http://www.hopics.org/>

ELDER ABUSE/ASSISTANCE

Elder Abuse Hotline
(877) 477-3636

LESBIAN, GAY BI-SEXUAL TRANSGENDER

McDonald / Wright Building
1625 N Schrader Blvd
Los Angeles, CA 90028
(323) 993-7400

The Village at Ed Gould Plaza
1125 N McCadden Place
Los Angeles, CA 90038
(323) 860-7302

VETERAN AFFAIRS

US Veterans Outreach Center
5400 E Olympic Blvd #140
Commerce, CA 90022
(323) 728-9966
<http://www.veteransoutreachcenter.org/>

HOUSING

New Image Emergency Shelter for the Homeless, Inc (also an AIDS Resource Center)
3804 S. Broadway Place
Los Angeles, CA 90037
Contact Person: Brenda S. Wilson
(562) 983-7289
(562) 983-0063 fax
<http://www.newimageshelter.org/>

SANITATION/ LARGE ITEM PICK-UP

Bureau of Street Services
800-773-2489

METHADONE CENTER

Avalon Carver Community Center
4920 S Avalon
Los Angeles, CA 90011
(323) 232-4391
<http://www.avalon-carver.org/>

Jeff Grand Treatment Center
3130 South Hill Street
Los Angeles, CA 90007
Contact Person: Bernard Nicolas
(213) 747-7267
(213) 747-4835 fax

VICTIM ASSISTANCE

Los Angeles County Victim's Service Coordinator
3400 S. Central Ave
Los Angeles, CA 90011
Contact Person: Victor Vega
(323) 846-5374 (323) 846-6586 fax

Program for Torture Victims (PTV)
3655 S Grand Avenue Suite 290
Los Angeles, CA 90007
Contact Person: Andrea Gall-Schmitt
(213) 747-4944
<http://www.ptvla.org>

JOB TRAINING

Chicana Service Action Center
6200 S Broadway Ave
Los Angeles, CA 90003
Contact Person: Johnathan Davis
(323) 752-4044 or (323) 921-0762

Coalition for Responsible Community Development (CRCD)
1006 E 28th Street
Los Angeles, CA 90011
Contact Person: Virginia Ramirez
(323) 231-0871
<http://www.coalitionrcd.org/>

REHABILITATION CENTER FOR WOMEN

Mini Twelve Step House, Inc
303 E 52nd Street
Los Angeles, CA 90011
Contact Person: Patricia Parker
(323) 232-6228 or (877) 646-4127
<http://www.mini12step.org/>

CHILDREN'S SOCIAL SERVICES

County of Los Angeles Department of Children and Family Services
5110 W. Goldleaf Circle
Los Angeles, CA 90056
Contact Person: Kim McNeill (323) 290-8733
<http://www.dcfs.co.la.ca.us/>

LEGAL RESOURCE CENTER

Legal Aid Foundation of Los Angeles
7000 South Broadway
Los Angeles, CA 90003
Contact Person: Malcom Carson (213) 640-3956
(213) 640-3950
<http://www.lafla.org/>

INDIVIDUAL AND FAMILY COUNSELING GROUP THERAPY

Avalon Family Center
5807 S Avalon Blvd
Los Angeles, CA 90011
(323) 234-4445

RETIRED AND SENIOR VOLUNTEER PROGRAM

All Peoples Christian Center (APCC)
822 E 20th Street
Los Angeles, CA 90011
Contact Person: Teresa Moran (213) 747-6357 Ext 23
<http://www.allpeoplescc.org>

➤ NORTH HOLLYWOOD AREA

DOMESTIC VIOLENCE

Valley CARES Family Justice Center
14535 Gault Street
Van Nuys, CA 91405
(818) 304-8900
www.familyjusticecenter.com

Haven Hills
P.O. Box 260
Canoga Park, CA 91305
(818) 877-7481
CRISIS LINE (818) 887-4796
www.havenhills.org

SEXUAL ABUSE

Northridge CATS (Center for Assault Treatment Services).
14531 Gault Street
Van Nuys, CA 91405
(818)908-8630

Valley Trauma Center
7116 Sophia Avenue
Van Nuys, CA 91406
(818)756-5330

ALCOHOL ABUSE

California Department of Alcohol and Drug Programs
Information and referral
(800) 879-2772

People in Progress
8140 Sunland Blvd.
Sun Valley, CA 91352 (800) 957-6237
www.peopleinprogress.org

MENTAL HEALTH

San Fernando Mental Health Center
(818) 776-5746

San Fernando Valley Mental Health Center
6842 Van Nuys Blvd., 6th Floor
Van Nuys, CA 91405
(818) 901-4830
www.sfvcmhc.org

YOUTH PROGRAMS

LAPD North Hollywood Area Cadet Program
11640 Burbank Blvd
North Hollywood, CA 91601
(818) 623-4001

GANG INTERVENTION

North Hollywood Area Jeopardy Program
11640 Burbank Blvd
North Hollywood, CA 91601
(818) 623-4001

GRAFFITI REMOVAL

Graffiti and Illegal Dumping Reward Program
(213) 486-0535

Graffiti Removal
(866) 452-2489

ANIMAL CRUELTY/SERVICES

LA County Animal Regulation
20655 Plummer Street
Chatsworth, CA 91311
(888) 452-7381
www.animalcare.lacounty.gov

HOMELESS SHELTERS

LA Family Housing Corp.
7843 Lankershim Blvd.
North Hollywood, CA 91601
(818) 982-4091, ext. 367
www.lafh.org

ELDER ABUSE/ASSISTANCE

Adult Protective Services
(818) 260-2300

East Valley Senior Center
North Hollywood
(818) 766-5165

LESBIAN, GAY, BI-SEXUAL TRANSGENDER

LA Gay & Lesbian Center
1625 N. Schrader Boulevard
Los Angeles, CA 90028
(323) 993-7400
www.laglc.org

VETERAN AFFAIRS

US Veterans Hospital
16111 Plummer Street, No. 238A
North Hills, CA 91311

HOUSING

Fair Housing Council of San Fernando Valley
8134 Van Nuys Boulevard
Panorama City, CA 9140
(818) 373-1185
www.hrc-la.org

LA Family Housing
7843 Lankershim Boulevard
North Hollywood, CA
(818) 982-4091

SANITATION/LARGE ITEM PICK-UP

LA City Bureau of Sanitation
Solid Resources Valley Collection Division
1149 S. Broadway, Ste. 800
Los Angeles, CA 90015
(800) 773-2489
www.lacitysan.org

➤ NORTHEAST AREA

DOMESTIC VIOLENCE

Hathaway-Sycamores FRC-HP
840 N. Avenue 66
Highland Park, CA 90042
(323) 257-9600

The Center for Non-Violent Education and Parenting
1226 N. Alvarado St.
Los Angeles, CA 90026
(213)484-6676
LA County Domestic Hotline
(800)978-3600
<http://www.da.lacounty.gov/domv.htm>

East LA Women's Center
1255 S. Atlantic Ave. #200
Los Angeles, CA 90022
(213) 526-5819
(800) 585-6231
<http://www.elawc.org/>

SEXUAL ASSAULT

California Hospital Medical Center
Sexual Assault Response Team
1338 South Hope Street
Los Angeles, CA 90015 (213) 742-5555

ALCOHOL ABUSE

CRI Help Inc
2010 Lincoln Park Ave
Los Angeles, CA 90031
(800) 254-9808
(323) 222-1440
<http://www.cri-help.org/>

MENTAL ABUSE

Northeast Mental health Center
1891 Effie St.
Los Angeles, CA 90026
(323) 478-8200

Gateways Hospital and MHC
1934 Hospital Place Box 132
Los Angeles, CA 90033
(323) 226-5589
<http://www.gatewayshospital.org/>

Foothill Family Services
2500 E. Foothill Blvd. #300
Pasadena, CA 91107
(626) 564-1613
<http://www.foothillfamily.org/>

Pacific Clinics
909 S. Fair Oaks Ave.
Pasadena, CA 91105
(877) 722-2737
<http://www.pacificclinics.org/>

LA County / USC
1200 N. State St.
Los Angeles, CA 90033
(323) 226-2622
<http://www.lacusc.org>

YOUTH PROGRAMS

Hathaway-Sycamores FRC-HP
840 N. Avenue 66
Highland Park, CA 90042
(323) 257-9600

Big Brothers Big Sisters Mentoring Programs
Villa Parke Community Center
363 E. Villa St., 2nd Floor
Pasadena, CA 91101
(626) 792-5664
<http://www.bbbs.org/>

Big Sisters of Los Angeles
800 S. Figueroa St.
Los Angeles, CA 90017
(213) 481-3611
<http://www.bbbs.org/>

Boys and Girls Club
3220 E. Del Mar Blvd.
Pasadena, CA 91101
(626) 449-9100
<http://www.bgca.org/>

GANG INTERVENTION

Homeboy Industries
Anger Management Prevention
130 W. Bruno
Los Angeles, CA 90012 (323) 526-1254
<http://www.homeboy-industries.org>

GRAFFITI REMOVAL

Office of Community Beautification
200 N Spring, Room 356
Los Angeles, CA 90012
(866) 452-2489
<http://www.ci.la.ca.us/bpw/OCB/>

ANIMAL CRUELTY/SERVICES

Los Angeles Animal Shelter North Central
3201 Lacy St.
Los Angeles, CA 90031
(888) 4LAPET1
http://www.ci.la.ca.us/ani/nc_carecenter.htm

HOMELESS SHELTERS

Dolores Mission Shelter
171 S. Gless St.
Los Angeles, CA 90033
(323)881-0032
<http://www.dscs.org>

Los Jovenes Inc.
1209 Pleasant Ave.
Los Angeles, CA 90033
(323)260-8035
<http://www.jovenesinc.org>

Comunidad Cesar Chavez
207 N. Breed St.
Los Angeles, CA 90033
(323) 264-1462
<http://www.lafh.org/3events/dedicationcesar.htm>

ELDER ABUSE/ ASSISTANCE

Elder Abuse Hotline
(877) 477-3636

LESBIAN, GAY, BI-SEXUAL TRANSGENDER

McDonald / Wright Building
1625 N Schrader Blvd
Los Angeles, CA 90028
(323) 993-7400

The Village at Ed Gould Plaza
1125 N McCadden Place
Los Angeles, CA 90038
(323) 860-7302

VETERAN AFFAIRS

US Veterans Outreach Center
5400 E Olympic Blvd #140
Commerce, CA 90022
(323) 728-9966
<http://www.veteransoutreachcenter.org/>

HOUSING

SRO Housing Program
354 S. Spring Street
(213) 229-9640
<http://www.srohousing.org/>

Skid Row Housing Trust
1326 E. Industrial Street
Los Angeles, CA
(213) 683-4885
<http://www.skidrow.org/>

Los Angeles Homeless Services Authority
(323) 644-2245 or (213) 385-1719
<http://www.lahsa.org/>

The Weingart Center
566 S. San Pedro Street
Los Angeles, CA (213) 622-6359
<http://www.weingart.org/>

SANITATION/ LARGE ITEM PICK-UP

Bureau of Street Services
(800) 773-2489

➤ **OLYMPIC AREA**

DOMESTIC VIOLENCE

Children's Institute International
711 South New Hampshire
Los Angeles, CA 90005
(213) 385-5100

Los Angeles County District Attorney's Office
Family Violence Division
210 W. Temple St, Suite 18-702
Los Angeles, CA 90012
(800) 978-3600 Hotline
(213) 974-7454
<http://www.da.lacounty.gov/familyviolence>

SEXUAL ASSAULT

Man Alive
3325 Wilshire Boulevard
Los Angeles, CA 90010
Main office: (213) 357-7390
Metro Office: (213) 3840403

Office for Victims of Crime US Department of Justice
810 Seventh Street, NW
Washington, DC 20531
(202) 307-5983
<http://www.ovc.gov>

1736 Family Crisis Center
2116 Arlington Avenue, #200
Los Angeles, CA 90018
(213) 745-6434 Hotline / (213) 222-1237 Hotline
(310) 370-5902 Hotline / (310) 379-3620 Hotline
(562) 388-7652 Hotline / (323) 737-3900 Office
<http://www.1736familycrisiscenter.org/>

ALCOHOL ABUSE

Alcoholics Anonymous
4311 Wilshire Blvd #104
Los Angeles, CA 90010
(800) 923-8722 Hotline
(323) 936-4343 Office
National Website - <http://www.aa.org>
Los Angeles Website - <http://www.lacoaa.org/>

Alcohol Abuse Hotlines
(800) 237-6237 Be Sober Hotline
(877) 259-5634

Dial Alcohol & Drug Treatment Center
3540 Wilshire Boulevard
Los Angeles, CA
(213) 384-5353

Los Angeles New Life Center Inc
1828 Southwestern Avenue, Suite 21
Los Angeles CA 90006
(323) 734-3677

MENTAL HEALTH

Department of Mental Health
(800) 854-7771 Hotline
<http://www.dmh.lacounty.gov/DMHServices/adults.html>

Suicide
(310) 391-1253 Hotline
(800) 784-2433 National Suicide Hotline

YOUTH PROGRAMS

Runaway Adolescent Project (RAP)

(213) 466-7776

Olympic Area Cadet Program

1130 S. Vermont Ave

Los Angeles, Ca. 90006

(213) 382-9130

GANG INTERVENTION

Probation Department

County of Los Angeles Gang Alternative and Prevention Program

(GAPP)

1330 West Imperial Highway

Los Angeles, CA 90044

Contact Person: Deputy Probation Officer Michael Reaves

(213) 418-3065

(800) 448-4663 Youth Crisis Hotline

Beyond the Streets

(562) 861-8333

<http://www.beyondthestreets.org>

GRAFFITI

Hollywood Beautification Team

P.O. Box 93109 D

Los Angeles, CA 90093

(323) 962-2163

(323) 463-5180

<http://www.hbteam.org>

ANIMAL CRUELTY SERVICES

Los Angeles Police Department Animal Cruelty Task Force

(213) 486-0450 24 hour hotline

(213) 486-0411 Fax

<http://www.actf@lapd.lacity.org>

<http://www.lapdonline.org/actf>

LA County Department of Animal Care and Control

(213) 485-8855

<http://www.animalcare.lacounty.gov>

HOMELESS SHELTERS

1736 Family Crisis Center
2116 Arlington Avenue, #200
Los Angeles, CA 90018
(213) 745-6434 Hotline
(213) 222-1237 Hotline
(310) 370-5902 Hotline
(310) 379-3620 Hotline
(562) 388-7652 Hotline
(323) 737-3900 Office
<http://www.1736familycrisiscenter.org/>

ELDER ABUSE/ASSISTANCE

Elder Abuse Hotline (800) 992-1660

City of Los Angeles
Department of Parks and Recreation
Senior Citizens Centers
(213) 485-7512 Information
<http://www.laparks.org/dos/senior/senior.htm>

City of Los Angeles
Department of Aging
(800) 510-2020 Information
(818) 368-4000
<http://www.aging.lacity.org/>
<http://www.aging.lacity.org/program-services/elder.cfm>

LESBIAN, GAY, BI – SEXUAL TRANSGENDER

The Gay and Lesbian Center
1125 N. McCadden Place
Los Angeles, CA 90028
(323) 860-7302
<http://www.lagaycenter.org>
<http://www.laglc.convio.net>

VETERAN AFFAIRS

Veterans Affairs
11000 Wilshire Boulevard
Los Angeles, Ca. 90024
(310) 235-6000
<http://www.losangeles.va.gov/>

Los Angeles Veterans Resource Center
1045 W. Redondo Beach Blvd, Suite 150
Gardena, CA 90247
(310) 767-1221
<http://www.losangeles.va.gov/>

HOUSING

Los Angeles Housing Department (LAHD)
3550 Wilshire Blvd, Suite 1500
Los Angeles, CA
(866) 557-7368
<http://www.lahd.lacity.org/lahdinternet>

Los Angeles Neighborhood Housing Services, Inc.
3926 Wilshire Blvd.
Suite 200
Los Angeles, CA 90010
(888) 895-2647
(213) 381-2862
<http://www.lanhs.org/>

SANITATION/LARGE ITEM PICK-UP

Los Angeles City Bureau of Sanitation
Customer Service Call Center
No Public Counter
Los Angeles, CA
(800) 773-2489
(213) 473-4112 TDD

➤ PACIFIC AREA

DOMESTIC VIOLENCE

Los Angeles City Attorney
Domestic Violence Unit
(213) 978-2097 Hotline
(213) 485-2352

Center for the Pacific Asian Family
1102 Crenshaw Blvd
Los Angeles, CA 90019
(800) 339-3940

SEXUAL ASSAULT

Rape Treatment Center
Santa Monica Hospital
1250 16th Street
Santa Monica, CA 90404
(310) 319-4673
(310) 319-4000 Hospital Information
(310) 319-4870 Emergency Center
<http://www.911rape.org>

ALCOHOL ABUSE

California Department of Alcohol and Drug Programs
(800) 879-2772 Info Line / (800) 662-4357 Info Line
(916) 327-3728 Info Line
<http://www.adp.cahwnet.gov/>
Alcohol Abuse Hotlines
800-237-6237 Be Sober Hotline
(877) 259-5634

MENTAL HEALTH

Department of Mental Health
(800) 854-7771 Hotline
<http://dmh.lacounty.gov/DMHServices/adults.html>

Suicide
310-391-1253 Hotline
(800) 784-2433 National Suicide Hotline
Toll-Free / 24 hours / 7 days a week

YOUTH PROGRAMS

Westchester Family YMCA
8015 S. Sepulveda Blvd
Los Angeles, CA 90045
(310) 670-4316

Boys and Girls Club of Venice
2233 Lincoln Blvd
Venice, CA 90291 (310) 390-4477

Mar Vista Family Center
5075 Slauson Ave
Culver City, CA 90230
(310) 390-9607

GANG INTERVENTION

Beyond the Streets

(562) 861-8333

www.beyondthestreets.org

HELPER Foundation

9100 S Sepulveda, Suite 128

Los Angeles, CA 90045

<http://helperfoundation.org>

Pacific Jeopardy Program

12312 Culver Blvd.

Los Angeles, CA 90066

310-202-2898

GRAFFITI

Board of Public Works

Call information line 311 and ask for graffiti removal

(800) 611-2489

www.bpw.lacity.org/ocb/gr.html

ANIMAL CRUELTY SERVICES

LA County Department of Animal Care and Control

(213) 485-8855

www.animalcare.lacounty.gov

HOMELESS SHELTERS

Los Angeles Homeless Services Authority

811 Wilshire Blvd., 6th Floor

Los Angeles, CA 90017

(800)-548-6047 Hotline

(213) 225-6581 Emergency Response Team

(213) 683.3333 Office

<http://www.lahsa.org/>

ELDER ABUSE/ASSISTANCE

Los Angeles County Community and Senior Services

Adult Protective Services

3333 Wilshire Blvd, Suite 400

Los Angeles, CA 90010

(877) 477-3646 Elder Abuse Hotline

<http://css.lacounty.gov/aps-program-services.aspx>

Elder Abuse Hotline

(800) 992-1660

Westchester Senior Citizen Center
8740 Lincoln Boulevard
Los Angeles, CA 90045
Contact Person: Director Earl Wood
(310) 649-3317
<http://www.laparks.org/dos/senior/senior.htm>

LESBIAN, GAY, BI – SEXUAL TRANSGENDER

The Gay and Lesbian Center
1125 N. McCadden Place
Los Angeles, CA 90028
(323) 860-7302
www.lagaycenter.org
www.laglc.convio.net

L.A. Gay & Lesbian Center
McDonald/Wright Building
1625 N. Schrader Boulevard
Los Angeles, CA 90028-6213
(323) 993-7653
(323) 993-7400
www.lagaycenter.org
www.laglc.convio.net

VETERAN AFFAIRS

U.S. Department of Veterans Affairs
351 E. Temple Street
Los Angeles, Ca. 90012
(213) 253-2677
<http://www.losangeles.va.gov/>

Veterans Affairs
11000 Wilshire Boulevard
Los Angeles, Ca. 90024
(310) 235-6000
<http://www.losangeles.va.gov/>

HOUSING

Los Angeles Housing Department (LAHD)
West Regional Office
3415 S. Sepulveda Blvd. #150
Los Angeles 90034
(866) 557-7368
(310) 572-2000
www.lahd.lacity.org/lahdinternet

Los Angeles Neighborhood Housing Services, Inc.
3926 Wilshire Blvd. Suite 200
Los Angeles, CA 90010 (888) 895-2647
(213) 381-2862
<http://lanhs.org/>

SANITATION/LARGE ITEM PICK-UP

Los Angeles City Bureau of Sanitation
Customer Service Call Center
No Public Counter
Los Angeles, CA
(800) 773-2489 / (213) 473-4112 TDD
http://san.lacity.org/solid_resources/refuse/services

➤ **RAMPART AREA**

DOMESTIC VIOLENCE

Peace Over Violence
Metro Headquarters
1015 Wilshire Boulevard, Suite 200
Los Angeles, California 90017
(213) 626-3393
<http://www.peaceoverviolence.org>

Casa De La Familia
3550 Wilshire Boulevard, Suite 670
Los Angeles, California 90010
(213) 384-7660
(213) 383-2084 Fax

SEXUAL ASSAULT

Peace Over Violence
Metro Headquarters
1015 Wilshire Boulevard, Suite 200
Los Angeles, California 90017
(213) 626-3393
<http://www.peaceoverviolence.org>

Casa De La Familia
3550 Wilshire Boulevard, Suite 670
Los Angeles, California 90010
(213) 384-7660
(213) 383-2084 Fax

ALCOHOL ABUSE

CRI Help Inc
2010 Lincoln Park Ave
Los Angeles, CA 90031
(800) 254-9808 (323) 222-1440
<http://www.cri-help.org/>

MENTAL HEALTH

Sunrise Community Counseling Center
537 South Alvarado Street
Los Angeles, California 90057
(213) 207-2770
<http://www.sunrise-la.org/>

YOUTH PROGRAMS

LAPD Rampart Juvenile Intervention and Prevention Program (JIPP)
1401 West 6th Street
Los Angeles, California 90017
(213) 484-3072 Officer Covington English
(213) 484- 3064 Officer Zamora Spanish

LAPD Rampart Cadet Program
1401 West 6th Street
Los Angeles, California 90017
(213) 484- 3064 Officer Zamora

Central City Neighborhood Partners (CCNP)
501 South Bixel Street
Los Angeles, California 90017
(213) 482-8618
<http://www.laccnp.org/>

UCLA Onesource Youth Network at CCNP
501 South Bixel Street
Los Angeles, California 90017
(213) 202-5303
<http://www.oid.ucla.edu/units/cbl>
Provides youths with a part-time job during the summer at UCLA

GANG INTERVENTION

Aztecs Rising
3516 North Broadway
Los Angeles, California 90031
(323) 441-0187
<http://www.Phfe.org>

GRAFFITI REMOVAL

Graffiti Removal Office of Community Beautification
200 N Spring, Room 356
Los Angeles, CA 90012 866-452-2489
<http://www.ci.la.ca.us/bpw/ocb/>

ANIMAL CRUELTY/SERVICES

Los Angeles Animal Shelter North Central
3201 Lacy St.
Los Angeles, CA. 90031
(888) 4LAPET1
http://www.ci.la.ca.us/ani/nc_carecenter.htm

HOMELESS SHELTERS/ASSISTANCE

Gateways Homeless Services
433 North Hoover Street
Los Angeles, CA
(323) 644-2026
<http://www.gatewayhomeless.org/>

PATH (People Assisting the Homeless)
344 North Madison Avenue
(323) 644-2216

Los Angeles Homeless Shelter Association (LAHSA)
(213) 683-3333

ELDER ABUSE/ASSISTANCE

Elder Abuse Hotline
(877) 477-3636

LESBIAN, GAY, BI-SEXUAL TRANSGENDER

McDonald / Wright Building
1625 N Schrader Blvd
Los Angeles, CA 90028
(323) 993-7400

The Villiage at Ed Gould Plaza
1125 N McCadden Place
Los Angeles, CA 90038
(323) 860-7302

VETERAN AFFAIRS

US Veterans Outreach Center
5400 E Olympic Blvd #140
Commerce, CA 90022
(323) 728-9966
<http://www.veteransoutreachcenter.org/>

HOUSING

SRO Housing Program
354 S. Spring Street
Los Angeles, CA
(213) 229-9640
<http://www.srohousing.org/>

Skid Row Housing Trust
1326 E. Industrial Street
Los Angeles, CA
(213) 683-4885
<http://www.skidrow.org/>

Los Angeles Homeless Services Authority
(323) 644-2245 or (213) 385-1719
<http://www.lahsa.org/>

The Weingart Center
566 S. San Pedro Street
Los Angeles, CA
(213) 622-6359
<http://www.weingart.org/>

SANITATION/LARGE ITEM PICK-UP

Bureau of Street Services
800-773-2489

COUNSELING

The Bresee Foundation
184 South Bimini Place
Los Angeles, California 90004
(213) 387-2822 ext. 165 English, ext. 116 Espanol
<http://www.bresee.org/>
Provides counseling services for the parents and children

Dispute Resolution
Dispute Resolution Program
Office of the Los Angeles City Attorney
(213) 485-8324
TDD/TTY (213) 485-0757
http://atty.lacity.org/COMMUNITY_SERVICES/Dispute_Resolution/index.htm

Asian Pacific American Dispute Resolution Center
1145 Wilshire Boulevard
Los Angeles, California 90017
(213) 250-8190
<http://www.apadrc.org/>

CHILD SERVICES (who have been victims of crimes)

Children's Institute Inc.
711 South New Hampshire Avenue
Los Angeles, California 90005
(213) 385-5100 extension 2600
(213) 381-1482 Fax
<http://www.Childrensinstitute.org>
Provides Clinical services, child enrichment activities, early childhood services, family support

SOCIAL SERVICES FOR TEEN PREGNANCIES

St. Anne's
155 North Occidental Boulevard
Los Angeles, California 90026
(213) 381-2931 Fax (213) 381-7804
<http://www.stannes.org>

➤ **SOUTHEAST AREA**

DOMESTIC VIOLENCE

East LA Shelter (DV)
Location Confidential
(323) 268-7564

SEXUAL ASSAULT

Peace over Violence
605 West Olympic Boulevard, Suite 400
Los Angeles, CA 90015
(213) 955-9090
HOTLINE: (310) 392-8381
<http://www.peaceoverviolence.org>

YWCA of Greater LA Sexual Assault Crisis Program
1600 East Compton Blvd.
Compton, CA 90221
(310) 763-9995
HOTLINE: (877) Y-HELPS-U (877) 943-5778
<http://www.ywca.org>

California Coalition Against Sexual Assault
1215 K. Street, Suite 1100
Sacramento, CA 95814
(916) 446-2520
<http://www.calcasa.org>

Children of the Night
14530 Sylvan Street
Van Nuys, California 91411
(800) 551-1300
<http://www.childrenofthenight.org>

ALCOHOL ABUSE

4311 Wilshire Blvd, Suite 104
Los Angeles, CA 90010 (323) 936-4343

MENTAL HEALTH

San Pedro Mental Health
150 W. Seventh Street
San Pedro, CA 90731
(310) 519-6100
(For older than 18 years old patients, call ahead for walk-in. Medi-Cal,
Medi-Cal Managed Care, Healthy Families.)
http://www.smmhc.org/spv_sm.htm

YOUTH PROGRAMS & GANG INTERVENTION

9800 La Cienega Blvd, Suite 401
Inglewood, CA 90301
(800) 223-3273

GRAFFITI REMOVAL

City of Los Angeles/Graffiti Removal Hotline 311
Outside of LA (866) 452 2489
<http://www.anti-graffiti.lacity.org>

ANIMAL CRUELTY/SERVICES

5026 N. Jefferson Blvd
Los Angeles, CA 90016
(323) 730-5300

HOMELESS SHELTERS

His Sheltering Arms-Local Females and children
11101 S. Main Street
LA, CA 90061 (323) 755-6647

Su Casa
Hotline, Emergency Shelter, Outreach Center, Transitional Living
3840 Woodruff Ave #203
Long Beach, CA 90808
(562) 402-4888
<http://www.sucasadv.org>

ELDER ABUSE

Adult Protective Services
(800) 992-1660 Referral line (Hotline Only)

LESBIAN, GAY, BI-SEXUAL, TRANSGENDER

L.A. Gay & Lesbian Center

1625 N. Schrader Blvd
Los Angeles, CA 90028
(323) 993-7400

VETERAN AFFAIRS

Department of Veteran Affairs
(310) 478-3711
<http://www.losangeles.va.gov>

HOUSING

Los Angeles Housing Department
City Information & Referral for City of LA
(866) 557-7368
<http://www.lahd.lacity.org>

SANITATION/LARGE ITEM PICK-UP

Dept of Public Work
(800) 773-2489
<http://www.lacitysan.org>

**FAMILY SERVICES-COUNSELING/TUTORING/ANGER
MANAGEMENT**

Watts Labor Action Community Action Committee (WLCAC)
Family Development Network
958 East 108th Street
LA, CA 90059
(323) 349-7552
<http://www.wlcac.org>

➤ **SOUTHWEST AREA**

DOMESTIC VIOLENCE

Jenesse Center, Inc. (Confidential Location)
(800) 479-7328
<http://www.jenesse.org>

SEXUAL ASSAULT

USC Harbor General
1200 N. State Street
Los Angeles, CA 90033
(323) 226-2622

ALCOHOL ABUSE

Mary Lind Foundation
2500 Wilshire Blvd, STE 826
Los Angeles, CA 90057
<http://www.marylind.org>

MENTAL HEALTH

Gateways Hospital & Mental Health Center
1891 Effie Street
Los Angeles, CA 90026
(323) 644-2026
<http://www.gatewayshospital.org>

YOUTH PROGRAMS

Los Angeles Youth Network
1550 N Gower Street
Los Angeles, CA 90028
(323) 957-7364
<http://www.layn.org>

On a Mission – Youth Advocacy Program – Tutoring, Field Trips,
Mentoring
3031 W. Vernon Avenue
Los Angeles, CA 90008
(323) 298-4779

Jeff Griffith Youth Center
7051 Santa Monica Blvd
Los Angeles, California 90068
(323) 993-7501

GANG INTERVENTION

Second (2nd) Call Gang Intervention
200 N. Long Beach Blvd., Compton, CA 90221
P.O. Box 191476
Los Angeles, CA 90019
(213) 313-call
<http://www.2ndcall.org>

Helper Foundation
9100 Sepulveda Blvd #200
LA, CA 90045
(310) 665-9730
<http://www.helperfoundation.org>

Community Build
4305 Degnan Ave
LA, CA 90008
(323) 290-6560
<http://www.communitybuild.org>

GRAFFITI REMOVAL

Geo Graffiti
811 Wilshire Blvd
Los Angeles, CA
(213) 221-3802
<http://www.geograffiti.com>

ANIMAL CRUELTY/SERVICES

Society for Prevention-Cruelty
5026 W Jefferson Blvd
Los Angeles, CA
(323) 730-5300
<http://www.aspca.org>

Department of Animal Services
Adopt-a-Pet or Find a Lost Pet
Barking Dog Complaints
Animal Licenses
(888) 452-7381
<http://www.laanimalservices.com>

HOMELESS SHELTERS

HOPE-Net
760 S. Westmoreland Avenue
Los Angeles, CA 90005 (213)389-9949
<http://www.hope-net.info>

LA Family Housing
7843 Lankershim Blvd.
North Hollywood, California 90026
(818) 982-4091
<http://www.lafh.org>

ELDER ABUSE

Assistance League of Southern California
1370 N Saint Andrews Place
Hollywood, CA 90028
(323)957-3900
<http://www.assistanceleague.net/>

LESBIAN & GAY, BI-SEXUAL, TRANSGENDER

Lesbian & Gay Lawyers Association of LA

P.O. Box 480318
Los Angeles, CA 90048
(213) 486-4443
<http://lgla.net/lgla/contact/>
Email: lglacopresidents@gmail.com

VETERAN AFFAIRS

West Los Angeles Medical Center
Los Angeles, CA 90073
(310) 478-3711
<http://www.losangeles.va.gov>

HOUSING

Los Angeles Housing Department
Landlord or Tenant Complaints
Quality of Life Code Violations (duplexes and all apartment buildings)
(866) 557-RENT (7368)

SANITATION/LARGE ITEM PICK-UP

Bureau of Sanitation Bulky item pickup (except auto parts and construction materials) / Dead Animal Pickup
Broken Trash or Recycling Containers
Missed Trash Collection Service
(800) 773-2489

Bureau of Street Services

Auto Parts Pickup

Construction Material Pickup (e.g. bricks, drywall, wood, etc.)

(800) 996-2489 <http://www.bss.lacity.org>

DEPARTMENT OF TRANSPORTATION/PARKING

ENFORCEMENT

Vehicles parked over 72 hours: (800) ABANDON/ (800) 222-6366

Other Parking Violations: (213) 485-4184

<http://www.ladot.lacity.org>

BUREAU OF STREET LIGHTING

Lights not operating or with broken glass covers

Damaged Poles or exposed wires

Graffiti on Street Light Poles

(213) 473-3231

<http://www.bsl.lacity.org>

NON-PROFIT ORGANIZATION (*assists prostitutes*)

Mary Magdalene Project

7136 Haskell Avenue – Suite 125

Van Nuys, VA 91406

(818) 988-4970

<http://www.mmp.org/contactus/index/php>

➤ **TOPANGA AREA**

DOMESTIC VIOLENCE

Haven Hills, Inc.

P.O. Box 260

Canoga Park, CA 91305

818-887-7481

www.havenhills.org

SEXUAL ASSAULT

Valley Care MidValley Comprehensive Health Center

7515 Van Nuys Blvd., 5th Floor

Van Nuys, CA 91405

818-947-4026

www.valleyccc.org

Center for Assault Treatment Services
Northridge Hospital Medical Center
14531 Gault Street
Van Nuys, CA 91405
818-785-3489
www.abuse-assaultservices.org

ALCOHOL ABUSE

People in Progress
8140 Sunland Blvd.
Sun Valley, CA 91352
800-957-6237
www.peopleinprogress.org

MENTAL HEALTH

San Fernando Valley Mental Health Center
6842 Van Nuys Blvd., 6th Floor
Van Nuys, CA 91405
818-901-4830
www.sfvcmhc.org

West Valley Mental Health Center
7621 Canoga Avenue
Canoga Park, CA 91405
818-598-6900
www.valleyccc.org

YOUTH PROGRAMS

LAPD Topanga Area Cadet Program
21501 Schoenborn Street
Canoga Park, CA 91304
818-756-3180
www.topangapoliceyouthboard.org

LAPD Topanga Area PAL Program
21501 Schoenborn Street
Canoga Park, CA 91304
818-756-3180
www.topangapoliceyouthboard.org

LAPD Topanga Area Jeopardy Program
21501 Schoenborn Street
Canoga Park, CA 91304
818-756-3180
www.topangapoliceyouthboard.org

Boys and Girls Club of the West Valley
7245 Remmet Avenue
Canoga Park, CA 91303
818-610-1054
www.wvbgc.org

GANG INTERVENTION

LAPD Topanga Jeopardy Program (under 17 only)
21501 Schoenborn Street
Canoga Park, CA 91304
818-756-3180
www.topangapoliceyouthboard.org

GRAFFITI REMOVAL

West Valley Alliance
20040 Saticoy Street
Winnetka, CA 91306
818-885-8885

ANIMAL CRUELTY/SERVICES

LA County Animal Regulation
20655 Plummer Street
Chatsworth, CA 91311
888-452-7381
www.animalcare.lacounty.gov

HOMELESS SHELTERS

LA Family Housing Corp.
7843 Lankershim Blvd.
North Hollywood, CA 91601
818-982-4091, ext. 367
www.lafh.org

ELDER ABUSE/ASSISTANCE

Los Angeles County Elder Abuse
Adult Protective Services
3333 Wilshire Boulevard Suite 400
Los Angeles, CA 90010
Valley Office (818) 260-2302
Hotline (877) 477-3646
www.css.lacounty.gov

Los Angeles County Elder Abuse
(877) 477-3646
www.css.lacounty.gov

LESBIAN, GAY, BI-SEXUAL TRANSGENDER

LA Gay & Lesbian Center
1625 N. Schrader Boulevard
Los Angeles, CA 90028
(323) 993-7400
www.laglc.org

VETERAN AFFIARS

US Veterans Hospital
16111 Plummer Street, No. 238A
North Hills, CA 91311

HOUSING

Housing Authority of the City of Los Angeles
6300 Owensmouth Avenue
Woodland Hills, CA 91367
818-715-1750
www.hacla.org

SANITATION/LARGE ITEM PICK-UP

LA City Bureau of Sanitation
Solid Resources Valley Collection Division
1149 S. Broadway, Ste. 800
Los Angeles, CA 90015
800-773-2489
www.lacitysan.org

➤ **VAN NUYS AREA**

DOMESTIC VIOLENCE

24/7 Domestic Violence Hotline
Haven Hills Hotline
(818) 887-6589

National Domestic Violence Hotline
(800) 799-7233 24-hour
(800) 787-3224 TTY
(800) 799-SAFE (7233)

Valley Trauma Center 24-hour Crisis Line
(818) 886-0453 or (661) 253-0258

Van Nuys Domestic Violence
Valley CARES Family Justice Center
(818) 304-8900
www.valleycaresfjc.org

SEXUAL ASSAULT

Center for Assault Treatment Services
(818) 908-8630

Haven Hills Hotline
(818) 887-6589

Rape Hotline
(626) 793-3385
Sexual Assaults
24/7 Sexual Assault Hotline
(800) 656 Hope (4673)

Valley CARES - Family Justice Center
(818) 304-8900
www.valleycaresfjc.org

ALCOHOL ABUSE

Alcoholism Center for Women
(213) 381-8500

California Department of Alcohol and Drug Programs
Information and referral
(800) 879-2772

Cornerstone – Western Pacific Medical Corp.
14332 Victory Blvd
Van Nuys, CA 91401

High Road Program
14430 Sherman Way
Van Nuys, CA 91405

National Council on Alcohol and Drug Dependency
6640 Van Nuys Boulevard, Suite C
Van Nuys, CA 91405

MENTAL HEALTH

Choice and Change
6308 Woodman Avenue, Suite 209
Van Nuys, CA 91401

LA County Department of Mental Health
(213) 738-4830

San Fernando Mental Health Center
(818) 776-5746
Suicide Prevention
LA County Mental Health Department
(800) 854-7771 24-hour

YOUTH PROGRAMS

Big Brothers Big Sisters of Greater Los Angeles
(213) 481-3611
Boys and Girls Club of San Fernando Valley
(818) 896-5261

Boy Scouts
(818) 785-8700

California Youth Crisis Line
(800) 843-5200 24-hour

Child Abuse Hotline
(800) 540-4000

Juvenile Impact Program (Boot Camp)
(Held at Van Nuys High School)
Officer Arm Doliane (818) 374-9410
Sergeant Whittemore (818) 374-9403

LAPD Cadets – Van Nuys POST 517
6240 Sylmar Avenue
Van Nuys, CA 91401
Officer Kolb (818) 374-9404
Officer Grzelkowska (818) 374-9439
Sergeant Whittemore (818) 374-9403

Los Angeles County Department of Children and Family Services
Runaway Outreach
(323) 467-8466

San Fernando Valley Girl Scouts
(818) 886-1801

Teenline
(800) TLC-TEEN (852-8336)

YMCA
(818) 763-5126 North Hollywood
(818) 989-3800 Van Nuys

GANG INTERVENTION

Van Nuys Jeopardy
Officer Smith (818) 756-9802
Officer Bailey (818) 374-9802
Sergeant Hoffmaster (818) 374-1979
6502 Woodman Avenue
Van Nuys, CA 91401

GRAFFITI

Community Tagger Task Force
Officer Leuridan
Officer Amendariz
Van Nuys Community Police Station
(818) 374-1940

Graffiti and Illegal Dumping Reward Program
(213) 486-0535
Graffiti Removal
(866) 452-2489

ANIMAL CRUELTY/SERVICES

East Valley Animal Services
14409 Vanowen Street
Van Nuys, CA 91405
(888) 452-7381

Department of Animal Services
(888) 452-7381

HOMELESS SHELTERS

Catholic Charities of Los Angeles
(661) 945-7524

LA Youth Network
(323) 957-7364

Shelter Holtline
(800) 548-6047
TDD (800) 660-4026

Winter Homeless Shelter Hotline
(800) 660-4026
www.lahsa.org
(Van Nuys Area transportation pick-up location):
7555 Van Nuys Boulevard
Van Nuys, CA 91401

ELDER ABUSE/ASSISTANCE

Adult Protective Services
(818) 260-2300

East Valley Senior Center
North Hollywood
(818) 766-5165
Elder Care Locator
(800) 434-0222

In-Home Supportive Services
(818) 718-6460

LA County Community and Senior Services
(213) 738-2600

LA County Elder Abuse Hotline
(877) 477-3646 24-hour

Long-Term Care Ombudsman
Statewide Crisis Line
(800) 334-9473

Northeast Valley Multi-Purpose Senior Center
(818) 834-6100

Social Security Eligibility and Medicare Information
(800) 772-1213
(800) 325-0778 TTY

Sunland Senior Center
(818) 353-9571

LESBIAN, GAY, BI-SEXUAL TRANSGENDER

LA Gay and Lesbian Center
Legal Services
(323) 993-7670

Tarzana Treatment Center
18646 Oxnard Street
Tarzana, CA 91356
(818) 996-1051

Victims of Crime Resource Center
Information and Referral
800-VICTIMS (842-8467)

VETERAN AFFAIRS

California Department of Veterans Affairs
(800) 952-5626

LA County Department of Military and Veterans Affairs
(213) 744-4825

Sepulveda OPC Hospital and Nursing Home
16111 Plummer Street
North Hills, CA 91343
(818) 891-7711

US Department of Veterans Affairs
(800) 827-1000
(800) 928-4833 TTY

HOUSING

California Fair Employment and Housing Department
Housing Discrimination
(800) 233-3212

Fair Housing Council of San Fernando Valley
Housing Discrimination Hotline
(800) 287-4617

Homeless Family Housing
(818) 982-4091

LA Family Housing
(818) 442-0141

LA Family Housing Corporation
(818) 982-4091

U.S. Department of Housing and Urban Development
Housing Discrimination Hotline
(800) 347-3739

SANITATION/LARGE ITEM PICK-UP

West Valley Office
8840 Vanalden Avenue
Northridge, CA 91324
(800) 733-2489

NARCOTIC DRUG ABUSE

Narcotic Drug Abuse
(800) 252-6465

Narcotic Hotline
(800) 662-BUST (2878)

➤ **WILSHIRE AREA**

DOMESTIC VIOLENCE

Los Angeles City Attorney
Domestic Violence Unit
(213) 978-2097 Hotline
(213) 485-2352

Los Angeles County District Attorney's Office
Family Violence Division
210 W. Temple St, Suite 18-702
Los Angeles, CA 90012
(800) 978-3600 Hotline
(213) 974-7454
www.da.lacounty.gov/familyviolence

National Domestic Violence Hotline
(800) 799-7233
(800) 787-3224 TTY
<http://www.thehotline.org>

SEXUAL ASSAULT

Rape Treatment Center
Santa Monica Hospital
1250 16th Street
Santa Monica, CA 90404
(310) 319-4673
(310) 319-4000 Hospital Information
(310) 319-4870 Emergency Center
<http://www.911rape.org>

ALCOHOL ABUSE

California Department of Alcohol and Drug Programs

(800) 879-2772 Info Line

(800) 662-4357 Info Line

(916) 327-3728 Info Line

<http://www.adp.cahwnet.gov/>

Alcohol Abuse Hotlines

(800) 237-6237 Be Sober Hotline

(877) 259-5634

Alcohol Recovery Information

(877) 345-3370

<http://aboutrecovery.com/get-help-now/whattoexpect.htm>

MENTAL HEALTH

Department of Mental Health

(800) 854-7771 Hotline

<http://dmh.lacounty.gov/DMHServices/adults.html>

Suicide

(310) 391-1253 Hotline

(800) 784-2433 National Suicide Hotline

Toll-Free / 24 hours / 7 days a week

YOUTH PROGRAMS

Westchester Family YMCA

8015 S. Sepulveda Blvd

Los Angeles, CA 90045

(310) 670-4316

Project Heavy West

132 Lake Street

Venice, CA 90291

Contact Person: Director Dr. Merrit

(310) 399-0840

Venice Boys and Girls Club

2232 Lincoln Boulevard

Venice, CA 90291

Contact Person: Director J.R. Dzubak

(310) 390-4477

GANG INTERVENTION

Beyond the Streets

(562) 861-8333

www.beyondthestreets.org

HELPER Foundation

9100 S Sepulveda, Suite 128

Los Angeles, CA 90045

<http://helperfoundation.org/>

Pacific Jeopardy Program

12312 Culver Blvd.

Los Angeles, CA 90066

(310) 202-2898

GRAFFITI

Board of Public Works

Call information line 311 and ask for graffiti removal

(800) 611-2489

www.lacp.org

www.bpw.lacity.org/ocb/gr.html

ANIMAL CRUELTY SERVICES

LA County Department of Animal Care and Control

(213) 485-8855

www.animalcare.lacounty.gov

HOMELESS SHELTERS

Los Angeles Homeless Services Authority

811 Wilshire Blvd., 6th Floor

Los Angeles, CA 90017

(800)-548-6047 Hotline

(213) 225-6581 Emergency Response Team

(213) 683.3333 Office

<http://www.lahsa.org/>

ELDER ABUSE/ASSISTANCE

Los Angeles County Community and Senior Services

Adult Protective Services

3333 Wilshire Blvd, Suite 400

Los Angeles, CA 90010

(877) 477-3646 Elder Abuse Hotline

<http://www.css.lacounty.gov/aps-program-services.aspx>

City of Los Angeles
Department of Aging
(800) 510-2020 Information
(818) 368-4000
<http://www.aging.lacity.org/>
<http://www.aging.lacity.org/program-services/elder.cfm>

California Registry Board & Care for the Elderly
(800) 777-7575 Helpline
(800) 451-2273
<http://www.calregistry.com/>
Fairfax Senior Citizen Center
7929 Melrose Av
Los Angeles, CA 90046
(323) 653-1824
<http://www.laparks.org/dos/senior/senior.htm>

LESBIAN, GAY, BI – SEXUAL TRANSGENDER

The Gay and Lesbian Center
1125 N. McCadden Place
Los Angeles, CA 90028 (323) 860-7302
<http://www.lagaycenter.org>

L.A. Gay & Lesbian Center
McDonald/Wright Building
1625 N. Schrader Boulevard
Los Angeles, CA 90028-6213
(323) 993-7653 (323) 993-7400
<http://www.lagaycenter.org>

VETERAN AFFAIRS

U.S. Department of Veterans Affairs
351 E. Temple Street
Los Angeles, Ca. 90012
(213) 253-2677
<http://www.losangeles.va.gov/>

Veterans Affairs
11000 Wilshire Boulevard
Los Angeles, Ca. 90024
(310) 235-6000
<http://www.losangeles.va.gov/>

HOUSING

Los Angeles Housing Department (LAHD)
West Regional Office
3415 S. Sepulveda Blvd. #150
Los Angeles 90034
(866) 557-7368
(310) 572-2000
www.lahd.lacity.org/lahdinternet

Los Angeles Neighborhood Housing Services, Inc.
3926 Wilshire Blvd.
Suite 200
Los Angeles, CA 90010
(888) 895-2647
(213) 381-2862
<http://lanhs.org/>

SANITATION/LARGE ITEM PICK-UP

Los Angeles City Bureau of Sanitation
Customer Service Call Center
No Public Counter
Los Angeles, CA
(800) 773-2489 (213) 473-4112 TDD
http://san.lacity.org/solid_resources/refuse/services

➤ WEST LOS ANGELES AREA

DOMESTIC VIOLENCE

Los Angeles City Attorney
Victim Assistance Central Office
201 N. Los Angeles St
Los Angeles, CA 90012
(213) 978-2167
(213) 485-6976
(213) 847-8549 TDD
http://www.atty.lacity.org/VICTIMS_SERVICES/DomesticandFamilyViolence/index.htm

Dominguez Family Shelter
Central and West Los Angeles
(310) 764-4022

SEXUAL ASSAULT

Rape Treatment Center
Santa Monica Hospital
1250 16th Street
Santa Monica, CA 90404
(310) 319-4673
(310) 319-4000 Hospital Information
(310) 319-4870 Emergency Center
<http://www.911rape.org>

ALCOHOL ABUSE

Los Angeles County Alcohol and Drug Program
(800) 564-6600 for calls placed from inside L.A. County only
(626) 299-4595 only if there is a problem with the 800 #
(626) 299-4135 Duty officer line
<http://lacountyhelps.org/go?frompage=topic3&lastPage=Page001>

Alcoholics Anonymous
4311 Wilshire Blvd #104
Los Angeles, CA 90010
(800) 923-8722 Hotline
(323) 936-4343 Office
<http://www.lacaaa.org/>

MENTAL HEALTH

Department of Mental Health
(800) 854-7771 Hotline
<http://dmh.lacounty.gov/DMHServices/adults.html>

Suicide
(310) 391-1253 Hotline
(800) 784-2433 National Suicide Hotline
Toll-Free / 24 hours / 7 days a week

YOUTH PROGRAMS

Find The Children
11811 West Olympic Boulevard
Los Angeles, CA 90064
(310) 477-6721

Boys and Girls Club of Venice
2233 Lincoln Blvd
Venice, CA 90291
(310) 390-4477

GANG INTERVENTION

Probation Department
County of Los Angeles Gang Alternative and Prevention Program
(GAPP)
1330 West Imperial Highway
Los Angeles, CA 90044
Contact Person: Deputy Probation Officer Michael Reaves
(213) 418-3065
(800) 448-4663 Youth Crisis Hotline

AADAP/Youth Family Programs
3210 W. Jefferson Blvd.
(323) 766-5541
www.ganginterventionlosangeles.com

GRAFFITI

Board of Public Works
Call information line 311 and ask for graffiti removal
(800) 611-2489
www.lacp.org
www.bpw.lacity.org/ocb/gr.html

ANIMAL CRUELTY SERVICES

Hollywood Beautification Team
P.O. Box 93109 D
Los Angeles, CA 90093
(323) 962-2163
(323) 463-5180
<http://www.hbteam.org>

LA County Department of Animal Care and Control
(213) 485-8855
<http://www.animalcare.lacounty.gov>

WLA Shelter
11950 Missouri Avenue
Los Angeles 90025
888-425-7381
<http://www.spcala.com>

HOMELESS SHELTERS

Los Angeles Homeless Services Authority
811 Wilshire Blvd., 6th Floor
Los Angeles, CA 90017
(800)-548-6047 Hotline
(213) 225-6581 Emergency Response Team
(213) 683.3333 Office
<http://www.lahsa.org/>

Good Shepherd Center for Homeless Women
1671 Beverly Blvd.
Los Angeles 90026 (213) 235-1460
<http://www.gschohomeless.org>

ELDER ABUSE/ASSISTANCE

City of Los Angeles
Department of Aging
(800) 510-2020 Information
(818) 368-4000
<http://www.aging.lacity.org/>
<http://www.aging.lacity.org/program-services/elder.cfm>

Elder Abuse Hotline
(800) 992-1660

Felicia Mahood Senior Citizen Center
1338 Santa Monica Boulevard
Los Angeles, CA 90028
(310) 479-4119
<http://www.laparks.org/dos/senior/senior.htm>

LESBIAN, GAY, BI – SEXUAL TRANSGENDER

The Gay and Lesbian Center
1125 N. McCadden Place
Los Angeles, CA 90028
(323) 860-7302
<http://www.lagaycenter.org>

L.A. Gay & Lesbian Center
McDonald/Wright Building
1625 N. Schrader Boulevard
Los Angeles, CA 90028-6213
(323) 993-7653
(323) 993-7400
<http://www.lagaycenter.org>

VETERAN AFFAIRS

U.S. Department of Veterans Affairs
351 E. Temple Street
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Veterans Affairs
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Los Angeles, Ca. 90024
(310) 235-6000
<http://www.losangeles.va.gov/>

HOUSING

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Los Angeles 90034
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SANITATION/LARGE ITEM PICK-UP

Los Angeles City Bureau of Sanitation
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No Public Counter
Los Angeles, CA
(800) 773-2489
(213) 473-4112 TDD
http://san.lacity.org/solid_resources/refuse/services

➤ **WEST VALLEY AREA**

DOMESTIC VIOLENCE

Haven Hills Outreach Counseling and Housing
San Fernando Valley
(818) 887-6589
Tamar House
San Fernando Valley
Emergency Assistance / Housing
(818) 505-0900

SEXUAL ASSAULT

Valley Trauma Center West
8949 Reseda Blvd., #222
Northridge, CA 91324
(818) 772-0196

ALCOHOL ABUSE

Celebrate Recovery
Canoga Park Presbyterian
22103 Vanowen Street
Canoga Park, CA 91303
(818) 883-3510

Hole in the Sky
7128 Owensmouth Avenue
Canoga Park, CA 91303
(818) 340-1212
www.holeinthesky.org

MENTAL HEALTH

Children and Family Guidance Center
7330 Winnetka Avenue
Winnetka, CA 91306
Sutter Middle School
(818) 772-1425
Magnolia Counseling Center
18345 Ventura Blvd., Suite 510
Canoga Park, CA 91356
(818) 757-7600

San Fernando Valley Mental Health, Inc.
6842 Van Nuys Blvd.
Van Nuys, CA 91405
(818) 908-8632

YOUTH PROGRAMS

Boys & Girls Club / West Valley
7245 Remmet Avenue
Canoga Park, CA 91303
(818) 610-1054

Encino Little League Baseball
5120 Hayvenhurst Avenue
Encino, CA 91436
Email reg@encinoll.com

Boy Scouts of America
16525 Sherman Way Avenue
Van Nuys, CA 91406
(818) 901-4888

GANG INTERVENTION

LAPD West Valley Area
Jeopardy Program
19020 Vanowen Street
Reseda, CA 91335
(818) 374-7684

Victory Outreach
13580 Osborne Street
Arleta, CA 91331
(818) 897-0900
info@vosanfernandovalley.com

GRAFFITI

Contact "311"
www.anti-graffiti.lacity.org

ANIMAL CRUELTY/SERVICES

Los Angeles County Animal Shelter
Agoura Shelter
29525 Agoura Road
Agoura, CA 91301 (818) 991-0071

West Valley Animal Shelter
20655 Plummer Street
Chatsworth, CA 91311
(888) 452-7381

Animal Cruelty Task Force
100 W. 1st Street
Los Angeles, CA 90012
(213) 486-0450

HOMELESS SHELTERS

L.A. Family Housing Corporation
7842 Lankershim Boulevard
North Hollywood, CA
(818) 982-4091

ELDER ABUSE/ASSISTANCE

One Generational / Senior Enrichment
18255 Victory Blvd.
Reseda, CA 91335
(818) 705-2345
Aging.lacity.org

Bernardi Multipurpose Senior Center
6514 Sylmar Avenue
Van Nuys, CA 91401
(818) 781-1101

LESBIAN, GAY, BI-SEXUAL TRANSGENDER

Gay and Lesbian Community Services
1625 N. Schrader Street
Los Angeles, CA 90028
(323) 993-7400

LA / Valley Pride
P. O. Box 4401
Valley Village, CA 91617
(818) 508-6669
info@lavalleypride.org

VETERAN AFFAIRS

DAV Lodge
6543 Corbin Avenue
Winnetka, CA 91367
(818) 340-0444

Veterans Outreach Center
9737 Haskell Avenue
North Hills, CA 91343
(818) 892-9227

HOUSING

West Valley Towers
14650 Sherman Way Avenue
Van Nuys, CA 91405
Section 8
(818) 994-0965

SANITATION/LARGE ITEM PICK-UP

City of Los Angeles Sanitation
Department of Public Works
(800) 773-CITY

SURVIVAL BOOKS

There are numerous books available that deal with the issues crime survivors face. We have referenced a number of books below.

Coping with Trauma

- Jon Allen

Crime Victims Guide to Justice

- Mary L Boland

Embracing the Fear

- Judith Bemis

The Four Agreements

- Don Miguel Ruiz

Gifts From a Course in Miracles

- Frances Vaughan and Roger Walsh

The Grieving Teen – A Guide for Teens and Their Friends

- Helen Fitzgerald

Life After Trauma

- Dena Rosenbloom and Mary Beth Williams with Barbara Watkins

The Power of Now

- Eckhart Jolle

The PTSD Workbook

- Mary Beth Williams

Stop Domestic Violence

- Lou Brown

What to do When the Police Leave

- Bill Jenkins

HELPING THE EMOTIONALLY INJURED AFTER TRAGEDY STRIKES

- **Reach Out Physically**
 - Position yourself at the victim's side and at his level
 - Touch – unless the victim pulls away
 - Use a soft voice
 - Use the victim's name

- **Reach Out Emotionally**

- Ask the victim how he is feeling
- Acknowledge the victim's experience
- Don't minimize the victim's experience (i.e. "You'll be OK")

- **Don't Overlook the Quiet Victims**

Many victims after a tragic event are stunned and may appear unaffected. Remember that many people can be affected by a tragic event – witnesses, rescuers, children...

- Don't overlook these "invisible victims"
- When you suspect someone is affected by a tragic event, reach out with caring and curiosity – "How are you?"

- **Protect the victim from making impulsive decisions.**

Most major decisions can wait until the victim is thinking clearly.

- Protect the victim from being victimized by others who may not have the best interest of the victim in mind.
- Provide for the victim's physical needs – food, medicine, safe place

- **Reassure:** Many victims have an urgent need for information after a tragic event – "What happened?"; "Why?" Assist the victim in getting the information he needs. The victim may need an Information Advocate.

- Victims often blame themselves for the crisis event. Help a guilty victim gain perspective by asking him to tell you the "whole story."
- Try to gently point out to the victim what he did right before, during, or after the tragic event.

- **Organize:** Victims are often paralyzed after a tragic event and often lose their capacity to deal with all of the new demands created by the tragedy. Assist the victim in developing a simple plan. Suggest – "Let's focus on what needs to be done now."

- **Reinforce** the actions which the victim is taking or wants to take to emotionally survive the tragic event. The victim will struggle to find something or someone to hold onto in the first few hours. You may need to "clear the way" so that what the victim wants to do he is able to do.

- **Summary:** In the first few hours after a tragic event, the victim is often surrounded by people who have "a job to do" or who have opinions about what the victim should or shouldn't do. The primary goal of the person providing Emotional First Aid is to

enable the victim to act according to his wishes, values, and beliefs and not according to what others think should be done.

- Do not “overcare” or do too much for the victim. Remember that the primary psychological challenge for the victim is to be encouraged to make decisions and take action on his own behalf.
- Finally, a broken heart cannot “be fixed.” Don’t try! A caring presence is what you can offer someone who is emotionally devastated. Just being there is very powerful and will be experienced by the victim as very helpful.

What to Say

“What happened?”
“I’m so sorry”
“This must be very difficult for you”
“It’s OK to feel . . .”

What Not to Say

“I know how you feel”
“Calm down”
“Don’t cry”
“It could be worse”

COMMON REACTIONS FOLLOWING A TRAUMATIC EVENT

Emergency service providers as well as citizens can experience the following symptoms following a crisis event. In a crisis situation, one may experience emotional detachment in order to cope and function. The following reactions may occur hours, days, weeks, or months after an event.

Physical

- Stomach problems/ indigestion
- Headaches
- Chest pain
- Difficulty in breathing
- Elevated blood pressure
- Hyper alertness/easily startled

Emotional

- Irritability/anger
- Preoccupation with the event and one’s role in it.
- Depression
- Guilt
- Anxiety
- Emotional numbness

Behavioral

- Impulsive
- Excessive risk taking
- Silent/withdrawn
- Sleep disturbance/nightmares
- Change in personal or work habits

Cognitive

- Poor concentration
- Difficulty in decision
- Memory problems
- Difficulty with details

EFFECTIVE WAYS OF COPING FOLLOWING A TRAUMATIC EVENT

- Accept all of the feelings you are having as normal reactions to an extraordinary event. You are not “crazy.” You are reacting normally to a “crazy” event. Be patient with yourself. It takes time to recover emotionally from a traumatic event.
- Accept the fact that you have been a victim and accept the feelings that result. Remember: others may not validate your feelings. In fact, they may minimize your experience: “You were only a witness,” or “You were really lucky,” or “It’s been two weeks, why are you still bothered?”
- Don’t revert to alcohol, drugs, or overeating to cope. They will only make matters worse.
- Maintain normalcy. Go about your daily routines and take care of business.
- Attempt to understand what happened by getting the facts.
- Ventilate: Talk about the event and write about it.
- Combat any guilt you might have by:
 - Accepting it as normal

- Talking to others about your role and their role during the event. You are probably not alone in your reaction to this event.
- Realizing you were a victim yourself and not a trained rescuer.
- Recognizing what you “did right.”
- Recognizing the extenuating circumstances related to the event: the suddenness, the danger, etc.
- Help each other
 - Reach out to support those who are particularly traumatized.
 - Respect each other’s way of coping. Don’t victimize them by judging their individual coping style. Let the “grievers” grieve and allow the “doers” to do.

IS THERE ANYTHING I CAN DO TO HELP?

Yes, there is much that you can do to help. Simple things. The following suggests the kinds of attitudes, words, and acts, which are truly helpful.

The importance of such help can hardly be overstated. Bereavement can be a life-threatening condition, and your support may make a vital difference in the mourner’s eventual recovery.

Perhaps you do not feel qualified to help. You may feel uncomfortable and awkward. Such feelings are normal – don’t let them keep you away. If you really care for your sorrowing friend or relative, if you can enter a little into his or her grief, you are qualified to help.

In fact, the simple communication of the feeling of caring is probably the most important and helpful thing anyone can do. The following suggestions will guide you in communicating that care.

- **Get in touch.** Telephone. Speak either to the mourner or to someone close and ask when you can visit and how you might help. Even if much time has passed, it’s never too late to express your concern.
- **Say little on an early visit.** In the initial period (before burial), your brief embrace, your press of the hand, your few words of affection and feeling may be all that is needed.

- **Avoid clichés and easy answers**, “He is out of pain” and “Aren’t you lucky that...” are not likely to help. A simple “I’m sorry” is better.
- **Be yourself.** Show your natural concern and sorrow in your own way and in your own words.
- **Keep in touch.** Be available. Be there. If you are a close friend or relative, your presence might be needed from the beginning. Later, when close family may be less available, anyone’s visit and phone call can be very helpful.
- **Attend to practical matters.** Find out if you are needed to answer the phone, usher in callers, prepare meals, clean the house, care for the children, etc. This kind of help lifts burdens and creates a bond. It might be needed well beyond the initial period, especially for the widowed.
- **Encourage others to visit or help.** Usually one visit will overcome a friend’s discomfort and allow him or her to contribute further support. You might even be able to schedule some visitors, so that everyone does not come at once in the beginning and fails to come at all later on.
- **Accept silence.** If the mourner doesn’t feel like talking, don’t force conversation. Silence is better than aimless chatter. The mourner should be allowed to lead.
- **Be a good listener.** When suffering spills over into words, you can do the one thing the bereaved needs above all else at that time – **you can listen**. Is she emotional? Accept that. Does he cry? Accept that too. Is she angry at God? God will manage without your defending him. Accept whatever feelings are expressed. Do not rebuke. Do not change the subject. Be as understanding as you can be.
- **Do not attempt to tell the bereaved how he or she feels.** You can **ask** (without probing), but you cannot **know**, except as you are told. Everyone, bereaved or not, resents an attempt to describe his feelings. To say, for example, “You must feel relieved now that he is out of pain,” is presumptuous. Even to say, “I know just how you feel,” is questionable. Learn from the mourner, **do not instruct**.
- **Do not probe for details about the death.** If the survivor offers information, listen with understanding.
- **Comfort children in the family.** Do not assume that a seemingly calm child is not sorrowing. If you can, be a friend to whom feelings can be confided and with whom tears can be

shed. In most cases, incidentally, children should be left in the home and not shielded from the grieving of others.

- **Avoid talking to others about trivia in the presence of the recently bereaved.** Prolonged discussion of sports, weather, or stock market, for example, is resented, even if done purposely to distract the mourner.
- **Allow the “working through” of grief.** Do not whisk away clothing or hide pictures. Do not criticize seemingly morbid behavior. Young people may repeatedly visit the site of the fatal accident. A widow may sleep with her husband’s pajamas as a pillow. A young child may wear his dead sibling’s clothing.
- **Write a letter.** A sympathy card is a poor substitute for your own expression. If you take time to write of your love for and memories of the one who died, your letter might be read many times and cherished, possibly into the next generation.
- **Encourage the postponement of major decisions.** Whatever can wait should wait until after the period of intense grief.
- **In time, gently draw the mourner into quiet outside activity.** He may lose the initiative to go out on his own.
- **When the mourner returns to social activity, treat him or her as a normal person.** Avoid **pity** – it destroys self-respect. Simple understanding is enough. Acknowledge the loss, the change in the mourner’s life, but don’t dwell on it.
- **Be aware of needed progress through grief.** If the mourner seems unable to resolve anger or guide, for example, you might suggest a consultation with a clergyman or other trained counselor.

A final thought: Helping must be more than following a few rules. Especially if the bereavement is devastating and you are close to the bereaved, you may have to give more time, more care, **more of yourself** than you imagined. And you will have to perceive the **special needs** of your friend and creatively attempt to meet those needs. Such commitment and effort may even save a life. At the least, you will know the satisfaction of being truly and deeply helpful.

Amy Hillyard Jensen

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DEALING WITH THE MEDIA – YOUR RIGHTS

- You have the right to say “No” to an interview.
Never feel that because you have unwillingly been involved in an incident of public interest that you must personally share the details and/or your feelings with the general public. If you decide that you want the public to be aware of how traumatic and unfair your victimization was, you do not automatically have to give up your right to privacy. By knowing and requesting respect for your rights, you can be heard and yet not violated.
- You have the right to select the spokesperson or advocate of your choice.
Selecting one spokesperson – especially in multiple-victim cases – eliminates confusion and contradictory statements. You also have the right to expect the media to respect your selection of a spokesperson or advocate.
- You have the right to select the time and location for media interviews.
Remember, the media is governed by deadlines. However, nobody should be subjected to a reporter arriving unannounced at the home of a victim. When you are traumatized, your home becomes your refuge. If you wish to protect the privacy of your home, select another location such as a church, meeting hall, office setting, etc. It helps if you are familiar and comfortable with the surroundings.
- You have the right to request a specific reporter.
As a consumer of daily news, each of us identifies with or respects a reporter whom we may never have met. We often form personal opinions about reporters whom we feel are thorough, sensitive, compassionate and objective. If a newspaper, radio station, or television station contacts you for an interview, don't hesitate to request the reporter you feel will provide accurate and fair coverage of your story.
- You have the right to refuse an interview with a specific reporter even though you have granted interviews to other reporters.
You may feel that certain reporters are callous, insensitive, uncaring, or judgmental. It is your right to avoid these journalists at all costs. By refusing to speak to such reporters, you may help

them recognize their shortcomings in reporting victim-related stories. However, recognize that the reporter may write the story regardless of your participation.

- You have the right to say “No” to an interview even though you have previously granted interviews.

It’s important to recognize that victims often ride an “emotional roller coaster.” You may be able one day to talk with a reporter, and be physically or emotionally unable to do so the next. Victims should never feel “obliged” to grant interviews under any circumstances.

- You have the right to release a written statement through a spokesperson in lieu of an interview.

There may be times when you are emotionally incapable of speaking with the media, but you still wish to express your point of view. Writing and distributing your statement through a spokesperson allows you to express your views without personally granting interviews.

- You have the right to exclude children from interviews.

Children already suffering from the trauma of crime are often re-traumatized by exposure to the media. Children often lack the means to verbalize their emotions and may be misinterpreted by both the media and the public. You have a responsibility to protect the interest of children at all cost!

- You have the right to refrain from answering any questions with which you are uncomfortable or that you feel are inappropriate.

You should never feel you have to answer a question just because it’s being asked.

- You have the right to know in advance what direction the story about your victimization is going to take.

You have the right to know what questions reporters will ask you, along with the right to veto any questions. This places you in a partnership with the reporter who is covering the story.

- You have the right to ask for review of your quotations in a storyline prior to publication.

Articles are reviewed and revised by editors who have neither seen nor spoken to you. All too often, victims’ statements and the

intended impact of their remarks are misinterpreted or inaccurate.

To protect your interests and the message you wish to convey, you have the right to request for a review of direct quotations attributed to you in the storyline.

- You have the right to avoid a press conference atmosphere and speak to only one reporter at time.

At a time when you are in a state of shock, a press conference atmosphere with numerous reporters can be confusing and emotionally draining. If a press conference is absolutely unavoidable, you have the right to select one reporter to ask questions for the majority present.

- You have the right to demand a retraction when inaccurate information is reported.

All news mediums have methods of correcting inaccurate reporting or errors in stories. Use these means to correct any aspect of media coverage which you feel is inaccurate.

- You have the right to ask that offensive photographs or visuals be omitted from airing or publication.

If you feel that graphic photographs or visuals are not the best representation of you or your loved ones, you have the right to ask that they not be used.

- You have the right to conduct a television interview using a silhouette or a newspaper interview without having your photograph taken.

There are many ways for reporters to project your physical image without using your photograph or film footage of you, therefore protecting your identity.

- You have the right to completely give your side of the story related to your victimization.

If you feel that a reporter is not asking questions which need to be addressed, you have the right to give a personal statement. And if the alleged or convicted offender grants interviews, which are inaccurate, you have the right to publicly express your point of view.

- You have the right to refrain from answering reporters' questions during trial.

If there is any chance of jeopardizing your case by interacting with the media during judicial proceedings, you have the right to remain silent.

- You have the right to file a formal complaint against a reporter.

A reporter's superior would appreciate knowing when his or her employee's behavior is unethical, inappropriate or abusive. By reporting such behavior, you will also protect the next unsuspecting victim who might fall prey to such offensive reporters or tactics.

- You have the right to grieve in privacy.

Grief is a highly personal experience. If you do not wish to share it publicly, you have the right to ask reporters to remove themselves during times of grief.

- You have the right to suggest training about media and victims for print and electronic media in your community.

Resources are available to educate media professionals about victims, how to deal with victims, and how to refrain from traumatizing victims. You will be suggesting a greatly needed public service to benefit not only victims and survivors, but all members of the community who interact with the media.

- You have the right at all times to be treated with dignity and respect by the media.

SURVIVAL NOTES:

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LOS ANGELES CRIME STOPPERS

The purpose of Los Angeles Regional Crime Stoppers is to prevent and reduce crime, by forming a partnership among the community, law enforcement and the media to offer anonymity and cash rewards to anyone providing information leading to an arrest, thereby making the community a safer place for all who live or work in the region.

Crime Stoppers uses a three part approach to solving crimes. The first part of the program is to empower the community by providing a safe way to report criminal activity. Secondly, Crime Stoppers partners with all forms of media in the Los Angeles region to inform the community on how to anonymously report crimes. Law Enforcement is the final part of the triangle; they follow up on tips from community members.

Crime Stoppers encourages members of the community to assist local law enforcement agencies in the fight against crime by overcoming the two key elements that inhibit community involvement: fear and apathy.

Crime Stoppers provides a telephone number and Web Tips to encourage citizens in the community to volunteer vital information helpful to law enforcement agencies to fight against crime.

Callers can remain anonymous and are eligible to receive a cash reward if the information given leads to an arrest or criminal filing of a felony or misdemeanor offender.

Calls are received at a Call Center using a toll-free number: 1-800-222-TIPS (8477). All phone lines are encrypted and no phone calls are ever recorded. Tips are then sent onto LA Crime Stoppers for further evaluation. By guaranteeing a caller's anonymity, Crime Stoppers allows the caller to provide information without fear of retaliation. By offering cash rewards for information that leads to an arrest or criminal filing, the program encourages other reluctant callers to provide information.

LOS ANGELES CRIME STOPPERS
P.O. Box 1000
Agoura Hills, CA 91376
www.lacrimestoppers.com

**A Special Thanks For Your Participation, Guidance & Support
In Putting Together This Resource Guide**



www.wellsfargo.com

211 - Info link

www.211losangeles.org

Witness Justice

www.witnessjustice.org



Crime Survivors, Inc.

"Providing Support & Guidance to Survivors"

PO Box 54552

Irvine, Ca. 92619-4552

(949) 872-7895 / (775) 245-4798 Fax

www.crimesurvivors.org

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